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## ADAMS COUNTY

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|--|--|
| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>ADRC</b>   |
| Contact Information                      | 569 N Cedar St, Adams, WI 53910; 877-883-5378;<br><a href="http://co.adams.wi.gov/Departments/HealthHumanServices/ADRC/">http://co.adams.wi.gov/Departments/HealthHumanServices/ADRC/</a> |
| Area Served                              | Counties of Adams, Green Lake, Marquette, Waushara  |
| Consumers Served                         | Elderly, Disabled and Long Term Care  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | \$.25/mile  |
| Office Hours                             | 8:00am to 4:00pm M-F  |
| Operation Hours                          | 8:00am to 4:00pm M-F  |
| Advance Notice                           | 48 to 72 business hours   |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical only  |
| Wheelchairs/Lifts/Cots                   | No/No/No  |
| Other                                    | <a href="mailto:adrcinformation@co.greenlake.wi.us">adrcinformation@co.greenlake.wi.us</a>  |

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|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relative who can drive them.   |

**ADAMS COUNTY**

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>Veterans Services Office</b>   |
| Contact Information          | 108 E North St, PO Box 474, Friendship, WI 53934<br>608-339-4221; <a href="http://www.co.adams.wi.gov/Departments/VeteransService/">http://www.co.adams.wi.gov/Departments/VeteransService/</a> |
| Other                        | Contact person: Stephen Dykes, Veterans Service Officer<br>Adams vso@co.adams.wi.us   |

**Adams County Aging Unit (Adams County Health & Human Services)**

569 N Cedar St #4

Adams, WI 53910

877-883-5378

608-339-4251

Contact person: Donna Richards, Director. [Donna.richards@co.adams.wi.us](mailto:Donna.richards@co.adams.wi.us)

## ASHLAND COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Ashland County Aging Unit- Senior Bus and Volunteer Driver Medical Transportation</b> <a href="http://www.ashlandaging.com">www.ashlandaging.com</a> |
| Contact Information                      | 400 Chappel Ave., Ste 100, Ashland WI 54806<br>715-682-4414 ext 0 or 888-682-7672   |
| Area Served                              | Ashland County  |
| Consumers Served                         | Seniors ages 60 and over, and persons with disabilities for the bus, 60 and over for medical vol. driver with restrictions.                             |
| Door-to-Door/Curb Service                | Door to door, and bus   |
| Fare                                     | Flat rate for bus, \$1.00 per one-way in city, co-pay for vol. driver   |
| Office Hours                             | 8-4:00pm Mon-Fri  |
| Operation Hours                          | 8-4:00pm Mon-Fri  |
| Advance Notice                           | Yes   |
| CPR/First Aid Trained                    | no  |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any for bus, medical only for vol. driver   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No on bus, ambulatory only for medical vol. driver  |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Bad River Transit System</b><br><a href="http://www.badriver-nsn.gov/tribal-operations/transit#">www.badriver-nsn.gov/tribal-operations/transit#</a> |
| Contact Information                      | 715-685-9461  |
| Area Served                              | Bad River Reservation and city of Ashland   |
| Consumers Served                         | Seniors, persons with disabilities, all public  |
| Door-to-Door/Curb Service                | Bus Stop  |
| Fare                                     | \$1.00 -discounts available through bus pass  |
| Office Hours                             | 8:00am – 5:00pm   |
| Operation Hours                          | 7am to 2am  |
| Advance Notice                           | Yes   |
| CPR/First Aid Trained                    | yes   |
| State Certified Vans                     | Yes/buses   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Bay Area Rural Transit (BART)</b> <a href="http://www.bartbus.com">www.bartbus.com</a> |
| Contact Information                      | 715-682-9664  |
| Area Served                              | Ashland, Bayfield and Price Counties  |
| Consumers Served                         | Seniors, persons with disabilities, all public  |
| Door-to-Door/Curb Service                | Bus Stop. Mobility Manager available  |
| Fare                                     | Flat rate   |
| Office Hours                             | Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm   |
| Operation Hours                          | Mon-Fri 6:45am-6pm Sat. 9:00am-6:00pm   |
| Advance Notice                           | Yes   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes- buses  |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    |   |

## ASHLAND COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Bayfield County Specialized Transportation Program</b>   |
| Contact Information                      | 117 E Fifth St, PO Box 100, Washburn, WI 54891<br>715-373-6144 ext 174<br><a href="https://www.bayfieldcounty.org/430/Transportation-Services">https://www.bayfieldcounty.org/430/Transportation-Services</a> |
| Area Served                              | Bayfield County   |
| Consumers Served                         | Person with a disability or over the age of 60 years.   |
| Door-to-Door/Curb Service                |   |
| Fare                                     | Yes   |
| Office Hours                             | 8 a.m. to 4 p.m., Mon – Fri to schedule a ride  |
| Operation Hours                          |   |
| Advance Notice                           | Minimum of 24 hour notice preferred   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   |   |
| Other                                    | Depending on need, a specialized medical vehicle or personal vehicle is utilized  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift <a href="http://www.handilift.com">www.handilift.com</a></b>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Key Care Transportation</b>  |
| Contact Information                      | Lift-equipped vans<br>119 E 4th St. N, Ladysmith, WI 54848 715-532-3727 |
| Area Served                              | Rusk, Price, Ashland, Barron Counties                                   |
| Consumers Served                         | MTM, INCLUSA, and self-pay  |
| Door-through-Door                        | Yes, on request lift van,   |
| Fare                                     | Call for trip quote 22.50 base for van, plus 1.95/mile loaded           |
| Office Hours                             | 8:00 am-6:00pm  |
| Operation Hours                          | 24/7 based on driver availability                                       |
| Advance Notice                           | 24 hr preferred   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

**ASHLAND COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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|--|--|
| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL)</b> <a href="http://www.northcountryil.com">www.northcountryil.com</a>              |
| Contact Information                      | 800-924-1220   |
| Area Served                              | Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn   |
| Consumers Served                         | Seniors and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other                                    |  |

## BARRON COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Pathways Transport</b> <a href="http://www.pathwaystransport.net">www.pathwaystransport.net</a> |
| Contact Information                      | 715-373-2800 or after hours- 715-292-1932  |
| Area Served                              | Ashland, Bayfield, Douglas   |
| Consumers Served                         | Seniors and persons with disabilities, anyone with Medicaid  |
| Door-to-Door/Curb Service                | Door to door and door through door   |
| Fare                                     | Call for rate  |
| Office Hours                             | 8:00 -4:30pm M-F may call after hours phone  |
| Operation Hours                          | 24 hours   |
| Advance Notice                           | yes  |
| CPR/First Aid Trained                    | yes  |
| State Certified Vans                     | yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | any  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes  |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Aging and Disability Resource Center Barron County</b> <a href="mailto:adrc@co.barron.wi.us">adrc@co.barron.wi.us</a> |
| Contact Information                      | <b>AddLife Transit</b><br>335 E Monroe Ave., Barron, WI 54812<br>715-537-6333  |
| Area Served                              | Barron County  |
| Consumers Served                         | Barron County elderly (60+) and disabled residents   |
| Door-to-Door/Curb Service                | Door to door   |
| Fare                                     | Round trip: Varies but no more than \$5 round trip within Barron County  |
| Office Hours                             | 8am to Noon M-F  |
| Operation Hours                          | 9am-3pm  |
| Advance Notice                           | Prefer at least 24 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Medical (except those eligible for MTM), employment, nutrition and errands   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

## BARRON COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Key Care Transportation</b>  |
| Contact Information                      | Lift-equipped vans<br>119 E 4th St. N, Ladysmith, WI 54848 715-532-3727 |
| Area Served                              | Rusk, Price, Ashland, Barron Counties                                   |
| Consumers Served                         | MTM, INCLUSA, and self-pay  |
| Door-through-Door                        | Yes, on request lift van,   |
| Fare                                     | Call for trip quote 22.50 base for van, plus 1.95/mile loaded           |
| Office Hours                             | 8:00 am-6:00pm  |
| Operation Hours                          | 24/7 based on driver availability                                       |
| Advance Notice                           | 24 hr preferred   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Namekagon Transit</b><br><a href="mailto:kmelasecca@hotmail.com">kmelasecca@hotmail.com</a>  |
| Contact Information                      | 14760 County Road K Hayward, WI 54843<br>715-634-6633   |
| Area Served                              | Barron, Washburn, Sawyer, Bayfield,   |
| Consumers Served                         | General Public, senior, disabled  |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | \$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card. |
| Office Hours                             | 8 A.M. to 4:30 P.M.   |
| Operation Hours                          | 6 A.M. to 9 P.M.  |
| Advance Notice                           | 24 hours  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    | All buses are wheelchair accessible   |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person, but can use for nutrition, personal and social.  |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relative who can drive them.   |

## BARRON COUNTY

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>WESTCAP JUMPSTART</b> <a href="http://westcap.org/services/transportation">http://westcap.org/services/transportation</a><br>525 Second Street<br>PO Box 308<br>Glenwood City, WI 54013  |
| <b>Contact Information</b>   | 715-265-4271 to get application form, or apply online at <a href="http://www.westcap.org">www.westcap.org</a>   |
| <b>Area Served</b>           | Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.   |
| <b>Consumers Served</b>      | Anyone within federal poverty guidelines  |
| <b>Office Hours</b>          | 8-4:30pm Mon-Fri  |
| <b>Other</b>                 | JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage. |

**Barron County Veteran Service Office**

Scott Bachowski CVSO  
 330 E. Monroe Ave., Rm. 103  
 Barron, WI 54812  
 (715) 537-6290 FAX (715) 537-6237  
 Email: [scott.bachowski@co.barron.wi.us](mailto:scott.bachowski@co.barron.wi.us) or [phillip.landgraf@barron.wi.us](mailto:phillip.landgraf@barron.wi.us)

To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran’s medical center.

## BAYFIELD COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Bay Area Rural Transit (BART) <a href="http://www.bartbus.com">www.bartbus.com</a></b> |
| Contact Information                      | 715-682-9664 300 Industrial Park Rd. Ashland, WI 54806                                    |
| Area Served                              | Ashland, Bayfield   |
| Consumers Served                         | Seniors, persons with disabilities, all public  |
| Door-to-Door/Curb Service                | Bus Stop. Mobility Manager available  |
| Fare                                     | Flat rate   |
| Office Hours                             | Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm   |
| Operation Hours                          | Mon-Fri 6:45am-7pm Sat. 8:30am-5:00pm   |
| Advance Notice                           | Yes   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes buses   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Bayfield County Specialized Transportation Program</b>  |
| Contact Information                      | Bayfield County DSH, 117 E 5 <sup>th</sup> St, Washburn, WI 54891. Mailing-PO Box 100, Washburn WI 54891-Phone 715-373-6144 ext 3397 |
| Area Served                              | Bayfield County  |
| Consumers Served                         | Elderly (60 and older) and younger with disability   |
| Door-to-Door/Curb Service                | Door through door, bus stop  |
| Fare                                     | Based on mileage and reason for transport, minimum rate is \$3.00 round trip   |
| Office Hours                             | 8-4:30 Mon-Fri   |
| Operation Hours                          | Depends on driver  |
| Advance Notice                           | Yes  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social. No medical for MTM qualified persons; but can use for nutrition, personal, and social trips.   |
| Wheelchairs/Lifts/Cots                   | No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Bayfield County Veterans Service Office</b>  |
| Contact Information                      | PO Box 367, Washburn, WI 54891<br>715-373-6137<br><a href="https://www.bayfieldcounty.org/153/Veterans-Service-Office">https://www.bayfieldcounty.org/153/Veterans-Service-Office</a> |
| Area Served                              | Bayfield County   |
| Consumers Served                         | Bayfield County Veterans  |
| Door-to-Door/Curb Service                |   |
| Fare                                     | Call for rates  |
| Office Hours                             | 8 a.m. to 4 p.m. to schedule a ride   |
| Operation Hours                          |   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | Wheelchair accessible and personal vehicles utilized  |
| Other                                    |   |

## BAYFIELD COUNTY

|  |  |
|--|--|
| Transit Provider Name                    | <b>CORE Community Resources</b>  |
| Contact Information                      | PO Box 1530, Bayfield, WI 54814<br>715-779-3457<br><a href="http://www.corecr.org/">http://www.corecr.org/</a> |
| Area Served                              | Washburn, Cornucopia, La Pointe, Bayfield, Red Cliff and the surrounding area                                  |
| Consumers Served                         | 55 and older only  |
| Door-to-Door/Curb Service                |  |
| Fare                                     | Call for rates   |
| Office Hours                             | 8 a.m. to 4:00 p.m., Mon - Fri   |
| Operation Hours                          |  |
| Advance Notice                           | 24 hour notice preferred   |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     | no   |
| Emergency/Non-emergency                  |  |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots                   | No/No/No   |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |   |
|--|---|
| Transit Provider Name                    | <b>Indian Trails Bus Service</b><br><a href="https://www.indiantrails.com">https://www.indiantrails.com</a> |
| Contact Information                      | 109 E Comstock St, Owosso, MI 48867<br>800-292-3831   |
| Area Served                              | Route from Hurley to Ashland to Iron River to Brule to Superior to Duluth and back                          |
| Consumers Served                         |   |
| Door-to-Door/Curb Service                | Fixed route/Demand response   |
| Fare                                     | Yes   |
| Office Hours                             |   |
| Operation Hours                          | 7 days a week (no holidays). Leaves Ashland at 8:20am and is back at 10:00pm                                |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport | No restrictions, but not ADA compliant  |
| Wheelchairs/Lifts/Cots                   | No/No/No  |
| Other                                    | Large passenger buses   |

## BAYFIELD COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Namekagon Transit</b><br><a href="https://www.namekagontransit.com">https://www.namekagontransit.com</a> |
| Contact Information                      | 14760 W County Highway B, Hayward, WI 54843<br>715-634-6633<br>manekagotransit@gmail.com                    |
| Area Served                              | Southern Bayfield County (Barnes, Drummond and Cable) to Hayward  |
| Consumers Served                         | General Public, senior, disabled  |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | \$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card.             |
| Office Hours                             | 8 A.M. to 4:30 P.M.   |
| Operation Hours                          | Runs once a week on Tuesdays  |
| Advance Notice                           | 24 hours  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    |   |

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information          | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                  | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served             | Persons with disabilities all ages   |
| Door-to-Door/Curb Service    | Yes  |
| Fare                         | Co-pay   |
| Office Hours                 | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours              | 7 days a week, as needed-- if driver available.  |
| Advance Notice               | 48 hours   |
| CPR/First Aid Trained        | No   |

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|--|--|
| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL)</b><br><a href="http://www.northcountryvil.org">www.northcountryvil.org</a>         |
| Contact Information                      | 69 N 28 <sup>th</sup> , Ste 28, Superior, WI 54880<br>800-924-1220   |
| Area Served                              | Ashland, Bayfield, Burnett, Iron, Douglas, Price, Sawyer and Washburn Counties   |
| Consumers Served                         | Seniors (60+) and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other                                    |  |

## BAYFIELD COUNTY

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|--|--|
| Transit Provider Name                    | <b>Pathways Transport</b><br><a href="http://pathwaystransport.net/home/4197048">http://pathwaystransport.net/home/4197048</a> |
| Contact Information                      | 30 E Bayfield St, Washburn, WI 54891<br>715-373-2800 or after hours- 715-292-1932  |
| Area Served                              | Ashland, Bayfield and Douglas Counties   |
| Consumers Served                         | Seniors and persons with disabilities, anyone with Medicaid  |
| Door-to-Door/Curb Service                | Door to door and door through door   |
| Fare                                     | Call for rate  |
| Office Hours                             | 8:00 -4:30pm M-F may call after hours phone  |
| Operation Hours                          | 24 hours   |
| Advance Notice                           | yes  |
| CPR/First Aid Trained                    | yes  |
| State Certified Vans                     | yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | any  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes  |
| Other                                    |  |

|  |   |
|--|---|
| Transit Provider Name                    | <b>Red Cliff Transit System</b><br><a href="http://redcliff-nsn.gov/resources/transportation.htm">http://redcliff-nsn.gov/resources/transportation.htm</a> , and<br><a href="http://www.bartbus.com/service-hours.html">http://www.bartbus.com/service-hours.html</a> |
| Contact Information                      | 88385 Pike Road, Hwy 13, Bayfield, WI 54814<br>715-779-3700. Call 715-682-9664 to request a ride  |
| Area Served                              | Red Cliff Reservation and surrounding areas   |
| Consumers Served                         | Demand response   |
| Door-to-Door/Curb Service                |   |
| Fare                                     | Call for cost   |
| Office Hours                             |   |
| Operation Hours                          | Mon – Fri: 6:30am to 11:30am and 12:00pm to 7:00pm<br>Sat: 8:30am to 11:30am and 12:00pm to 5:00pm  |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | Small buses   |
| Other                                    |   |

### Bayfield County Veteran Service Office

Kevin Johnson Courthouse Annex, P.O. Box 367, Washburn, WI 54891 715-373-6137 [kevin.johnson@bayfieldcounty.org](mailto:kevin.johnson@bayfieldcounty.org)

Nancy Brown -Clerk P.O. Box 367, Washburn, WI 54891 -117 E 6<sup>th</sup> St, Washburn WI 715-373-6137 [nbrown@bayfieldcounty.org](mailto:nbrown@bayfieldcounty.org)

\*To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center.

## BURNETT COUNTY

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|--|--|
| <b>Transit Provider Name</b>             | <b>ADRC of NW Wisconsin Transportation Program <a href="http://www.adrcnwwi.org">www.adrcnwwi.org</a></b>  |
| Contact Information                      | 100 Polk County Plaza, Suite 60, Balsam lake, WI 54810<br>877-485-2372, or 715-485-8592. Call 715-485-8764 to schedule a ride.   |
| Area Served                              | Polk and Burnett County residents. Local and out of area non-emergency medical transportation.   |
| Consumers Served                         | Aging (60+) and disabled individuals of all ages   |
| Door-to-Door/Curb Service                | Yes/yes-can provide minimal assistance into vehicle  |
| Fare                                     | \$0.29/mile; 5 or more rides/month, \$0.14/mile; Veterans to Mpls VA \$30.00/trip, or amt of travel pay received. Mileage is calculated from the driver's home and back. |
| Office Hours                             | 8:30am-4:30pm Monday-Friday  |
| Operation Hours                          | Weekdays, weekends and holidays on a case-by-case basis  |
| Advance Notice                           | 2 business days  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Non-emergency medical appointments. Nutrition, employment, and social on case-by-case basis  |
| Wheelchairs/Lifts/Cots                   | No/no/no   |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Endeavors Adult Development Center, Inc</b><br><a href="http://www.endeavorsadc.org">www.endeavorsadc.org</a> |
| Contact Information                      | 715-485-8767<br>director@endeavorsadc.org  |
| Area Served                              | Polk, Burnett, St Croix counties   |
| Consumers Served                         | Elderly and disabled adults  |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Call for cost  |
| Office Hours                             | Mon – Fri, 8am to 4pm  |
| Operation Hours                          | Mon – Fri, 8am – 4pm; Sat –Sun (as prog.)  |
| Advance Notice                           | 3 days notice  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots                   | Yes/no/no  |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift <a href="http://www.handilift.com">www.handilift.com</a></b>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

## BURNETT COUNTY

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>Indianhead Community Action Agency</b>  |
| Contact Information          | 715-532-1000 to get authorization form   |
| Area Served                  | Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties  |
| Consumers Served             | Anyone within federal poverty guidelines   |
| Office Hours                 | 8-4:30pm Mon-Fri   |
| Other                        | <ul style="list-style-type: none"> <li>We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store &amp; More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.</li> </ul> |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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|--|--|
| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL)</b> <a href="http://www.northcountryil.com">www.northcountryil.com</a>              |
| Contact Information                      | 800-924-1220   |
| Area Served                              | Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn   |
| Consumers Served                         | Seniors and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other                                    |  |

## BURNETT COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Polk Co Transportation for Disabled &amp; Elderly, Inc. (Care-A-Van)</b><br><a href="http://www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40">www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40</a> |
| Contact Information                      | Polk County Office Building<br>100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810<br>877-485-2372   |
| Area Served                              | Polk and Burnett counties.  |
| Consumers Served                         | The public including disabled and elderly (55+)   |
| Door-to-Door/Curb Service                | Yes/yes. Will help to van   |
| Fare                                     | .29 cpm for med, 1.00 total for social  |
| Office Hours                             | 8:30am to 4:30 pm Monday - Friday   |
| Operation Hours                          | Call for availability   |
| Advance Notice                           | One week if possible  |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Medical and non-medical   |
| Wheelchairs/Lifts/Cots                   | Yes/no/no   |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>AAA-Tender Care Transport, Inc.</b><br><a href="http://www.tendercaretransport.com">www.tendercaretransport.com</a> |
| Contact Information                      | 1592 118 St. Chippewa Falls, WI 54729<br>715-835-2435; 1-800-498-2050; Fax 715-835-1400                                |
| Area Served                              | Statewide and out of state MN and IL   |
| Consumers Served                         | Elderly and disabled. Medicaid eligible and private pay.   |
| Door-to-Door/Curb Service                | Yes (will not bring down stairs)   |
| Fare                                     | Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour. |
| Office Hours                             | 8am am to 4pm M-F  |
| Operation Hours                          | 5am to 6pm or later if pre-arranged (Sat dialysis only)  |
| Advance Notice                           | 48 hours—no same day   |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

### **Veteran Transportation**

Burnett Veteran Service Office-Washburn County Veteran's Transportation Service

Doug Stubbe, Veteran Service Officer

7410 County Rd K, #128, Siren, WI 54871

715-349-2179

Weekdays Monday-Thursday, make reservation 2 days in advance, no lift vehicle

Doug Stubbe

Email: [dstubbe@burnettcounty.org](mailto:dstubbe@burnettcounty.org)

\*To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center

## CHIPPEWA COUNTY

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| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|                                 |  |
|---------------------------------|--|
| <b>Transit Provider Name</b>    | <b>Aging and Disability Resource Center (ADRC)<br/>REFERRAL SERVICE ONLY</b>   |
| Contact Information             | 711 N. Bridge Street Room 118, Chippewa Falls, WI 54729-1876<br>Phone: 715-726-7777 or 1-888-400-6920 <a href="http://www.co.chippewa.wi.us">www.co.chippewa.wi.us</a> |
| Area Served<br>Consumers Served | Chippewa County<br>Elderly and persons with disabilities   |
| Office Hours                    | Monday – Friday 8am – 4:30pm   |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Chippewa Falls Shared Ride Taxi</b>  |
| Contact Information                      | 715-723-3000  |
| Area Served                              | City of Chippewa Falls only   |
| Consumers served                         | All   |
| Door-to-Door/Curb Service                | No/yes  |
| Fare                                     | Seniors (65+), students and disabled--\$1.75 one way, disabled need a card from City Transit Office. \$2.75 for rest of public. |
| Office Hours                             | 5am to 7pm M-F<br>6:30am to 4:30pm Sat/Sun & holidays   |
| Operation Hours                          | Same as above   |
| Advance Notice                           | 1 hour prior to appt.   |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | All reasons   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    | Punch cards good for 10 rides may be purchased from our drivers.  |

**CHIPPEWA COUNTY**

| <b>Transit Provider Name</b>             | <b>Community Link</b>  |
|--|--|
| Contact Information                      | 1120 Pine Street, Stanley, WI - Our Lady of Victory Hospital<br>P.O. 220 54768<br>715-644-6188 or 1-877-644-4981   |
| Area Served                              | In Stanley—Serves communities surrounding Our Lady of Victory Hospital, including Stanley, Boyd, and Thorp   |
| Consumers Served                         | Elderly primarily, but will assist any community member needing transportation to medical or benefit appointments. Will not transport individuals who are violent or intoxicated. Volunteers will not help with transfers. |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | No fare  |
| Office Hours                             | 8am to 4:30pm Monday-Friday  |
| Operation Hours                          | As long as a volunteer available.  |
| Advance Notice                           | Prefer 48 hours  |
| CPR/First Aid Trained                    | Some drivers Y/Y   |
| State Certified Vans                     | N  |
| Emergency/Non-emergency                  | Non emergency  |
| Acceptable reasons for needing transport | Medical takes precedence.  |
| Wheelchairs/Lifts/Cots                   | No   |
| Other                                    |  |

| <b>Transit Provider Name</b>             | <b>Handi Lift <a href="http://www.handilift.com">www.handilift.com</a></b>                       |
|--|--|
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and MN  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
|  |  |

## CHIPPEWA COUNTY

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|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relative who can drive them.   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines</b><br><a href="https://www.jeffersonlines.com/">https://www.jeffersonlines.com/</a> |
| Contact Information                      | 800-451-5333  |
| Area Served                              | Pick up location on UW-S (Passenger stop)   |
| Consumers Served                         | All; passenger has to conform to mobility aids (common wheelchair sizes)                                |
| Door-to-Door/Curb Service                | no  |
| Fare                                     | Varies from locations.  |
| Office Hours                             | Superior location is unstaffed. Recommend scheduling ahead of time.                                     |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.  |
| Advance Notice                           | Must purchase a ticket—on line or on phone  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Bus   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Patient Express LLC</b>  |
| Contact Information                      | 17009 county Hwy J Chippewa Falls, WI 54729<br>715-726-1100 FAX-715-723-3867  |
| Area Served                              | All of WI, Rochester, MN; St. Paul, Minneapolis areas. May charge unload fees if ride originates more than 20 miles from Chippewa Falls, WI |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | MA. Private: \$20 first five miles, \$1.50 after. Wait time charge is \$15 per hour   |
| Office Hours                             | 7:30am-5:30pm M-F   |
| Operation Hours                          | 6am-7pm M-F   |
| Advance Notice                           | First come, first served. Prefer 48 hr min.   |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | All if can pay  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

## CHIPPEWA COUNTY

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| <b>Transit Provider Name</b>             | <b>AAA-Tender Care Transport, Inc.</b><br><a href="http://www.tendercaretransport.com">www.tendercaretransport.com</a> |
| Contact Information                      | 1592 118 St. Chippewa Falls, WI 54729<br>715-835-2435; 1-800-498-2050; Fax 715-835-1400                                |
| Area Served                              | Statewide and out of state MN and IL   |
| Consumers Served                         | Elderly and disabled. Medicaid eligible and private pay.   |
| Door-to-Door/Curb Service                | Yes (will not bring down stairs)   |
| Fare                                     | Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour. |
| Office Hours                             | 8am am to 4pm M-F  |
| Operation Hours                          | 5am to 6pm or later if pre-arranged (Sat dialysis only)  |
| Advance Notice                           | 48 hours—no same day   |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>WESTCAP JUMPSTART</b> <a href="http://westcap.org/services/transportation">http://westcap.org/services/transportation</a><br>525 Second Street<br>PO Box 308<br>Glenwood City, WI 54013  |
| Contact Information          | 715-265-4271 to get application form, or apply online at <a href="http://www.westcap.org">www.westcap.org</a>   |
| Area Served                  | Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.   |
| Consumers Served             | Anyone within federal poverty guidelines  |
| Office Hours                 | 8-4:30pm Mon-Fri  |
| Other                        | JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage. |

### Chippewa County Veteran Service Office

Mike Haley County Veteran Service Officer [mhaley@co.chippewa.wi.us](mailto:mhaley@co.chippewa.wi.us)  
711 N. Bridge St., Room 30, Chippewa Falls, WI 54729  
715-726-7990  
Call to schedule 8:00am-4:30pm DAV Van

To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center.

## CLARK COUNTY

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| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Clark County Social Services Volunteer Driver Program</b>              |
| Contact Information                      | 715-743-5233 <a href="http://www.co.clark.wis.us">www.co.clark.wis.us</a> |
| Area Served                              | Clark County  |
| Consumers Served                         | Elderly/disabled/other approved riders                                    |
| Door-to-Door/Curb Service                | no/yes  |
| Fare                                     | Based on poverty guidelines, based on income                              |
| Office Hours                             | 8am – 4:30pm Monday – Friday  |
| Operation Hours                          | Rides are to be Scheduled 8am – 4:30pm Monday – Friday                    |
| Advance Notice                           | Request 3 days (not required)   |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical   |
| Other                                    |   |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Clark County Shared Ride Taxi Program</b>  |
| Contact Information                      | 715-743-3364 800-236-8438                     |
| Area Served                              | Clark County, Stanley in Chippewa County      |
| Consumers Served                         | Public, Elderly and persons with disabilities |
| Door-to-Door/Curb Service                | Yes/yes                                       |
| Fare                                     | Yes   |
| Office Hours                             | 8:00am – 4:30pm Monday – Friday               |
| Operation Hours                          | 8:00am-4:30pm                                 |
| Advance Notice                           | Request 3 days                                |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Any   |
| Other                                    |   |

## CLARK COUNTY

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>Indianhead Community Action Agency</b>  |
| Contact Information          | 715-532-1000 to get authorization form   |
| Area Served                  | Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties  |
| Consumers Served             | Anyone within federal poverty guidelines   |
| Office Hours                 | 8-4:30pm Mon-Fri   |
| Other                        | <ul style="list-style-type: none"> <li>We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store &amp; More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.</li> </ul> |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relative who can drive them.   |

### Veterans Transportation Contacts

Veteran Service Office  
 Clinton Langreck, Veteran Service Officer  
 517 Court St., Rm. 304  
 Neillsville, WI 54456-1971

## DOUGLAS COUNTY

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| <b>Transit Provider Name</b>             | <b>Douglas County Veterans Service Office</b><br><a href="https://www.douglascountywi.org">https://www.douglascountywi.org</a>   |
| Contact Information                      | 1316 N 14 <sup>th</sup> St, Room 385, Superior, WI 54880<br>715-395-1331<br>Contact person: Ellen Oaks. E-mail: <a href="mailto:ellen.oaks@douglascountywi.org">ellen.oaks@douglascountywi.org</a> |
| Area Served                              | Douglas County   |
| Consumers Served                         | Douglas County Veterans and spouses  |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Call for cost  |
| Office Hours                             | 8:00am – 4:30pm. Walk-ins are welcome, or call   |
| Operation Hours                          |  |
| Advance Notice                           |  |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non emergency  |
| Acceptable reasons for needing transport | Douglas County Veteran or spouse   |
| Wheelchairs/Lifts/Cots                   | ADA approved van   |
| Other                                    | To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran’s medical center.   |

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| <b>Transit Provider Name</b>             | <b>Duluth-Superior Transit Authority – Bus and Stride Para-transit</b>   |
| Contact Information                      | 218-722-7283<br>2402 W Michigan St Duluth, MN 55806 <a href="http://www.duluthtransit.com">www.duluthtransit.com</a><br>E-mail: <a href="mailto:DTA@duluthtransit.com">DTA@duluthtransit.com</a> |
| Area Served                              | Metropolitan areas of Duluth and parts of Superior   |
| Consumers Served                         | Public   |
| Door-to-Door/Curb Service                | Paratransit for ADA- curb to curb  |
| Fare                                     | Paratransit: \$1.50 base-adult off peak- 3.00 Peak; Fixed Route .75 off peak and \$1.50 peak   |
| Office Hours                             | 8:00am – 4:00pm  |
| Operation Hours                          | Call for paratransit hours   |
| Advance Notice                           | No for bus- yes for paratransit  |
| CPR/First Aid Trained                    | No/Yes   |
| State Certified Vans                     | Yes- Buses   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Indian Trails Bus Service</b><br><a href="https://www.indiantrails.com">https://www.indiantrails.com</a> |
| Contact Information                      | 109 E Comstock St, Owosso, MI 48867<br>800-292-3831   |
| Area Served                              | Route from Hurley to Ashland to Iron River to Brule to Superior to Duluth and back                          |
| Consumers Served                         |   |
| Door-to-Door/Curb Service                | Fixed route/Demand response   |
| Fare                                     | Yes   |
| Office Hours                             |   |
| Operation Hours                          | 7 days a week (no holidays). Leaves Ashland at 8:20am and is back at 10:00pm                                |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport | No restrictions, but not ADA compliant  |
| Wheelchairs/Lifts/Cots                   | No/No/No  |
| Other                                    | Large passenger buses   |

**DOUGLAS COUNTY**

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|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b>  |
| Contact Information                      | 2100 East 26 <sup>th</sup> St., Minneapolis, MN<br>1-800-767-5333 Ex. 476 <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a>  |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | No  |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00  |
| Office Hours                             | 8am to 5 pm   |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.  |
| Advance Notice                           | Must purchase a ticket—on line or on phone  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Bus   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

## DOUGLAS COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Northern Access</b><br><a href="http://northern-access.com/">http://northern-access.com/</a> |
| Contact Information                      | 3133 Truck Center Dr, Duluth, MN 55806<br>218-728-5464 or 1-800-853-1955                        |
| Area Served                              | Douglas County; Duluth and surrounding communities  |
| Consumers Served                         | Elderly and persons with disabilities all ages  |
| Door-to-Door/Curb Service                | Door to door  |
| Fare                                     | \$25.00 base fee, \$2.40 per mile, stretchers-\$146 base + \$2.85 per mile                      |
| Office Hours                             | 8:00 am -5:00 pm Monday - Friday  |
| Operation Hours                          | Call for ride requests  |
| Advance Notice                           | Yes   |
| CPR/First Aid Trained                    | First aid only  |
| State Certified Vans                     | yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes. Yes, yes   |
| Other                                    | Ambulatory transportation also  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL)</b> <a href="http://www.northcountryvil.com">www.northcountryvil.com</a>            |
| Contact Information                      | 800-924-1220   |
| Area Served                              | Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn   |
| Consumers Served                         | Seniors and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other                                    |  |

|  |  |
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| <b>Transit Provider Name</b>             | <b>Pathways Transport</b> <a href="http://www.pathwaystransport.net">www.pathwaystransport.net</a> |
| Contact Information                      | 715-373-2800 or after hours- 715-292-1932  |
| Area Served                              | Ashland, Bayfield, Douglas   |
| Consumers Served                         | Seniors and persons with disabilities, anyone with Medicaid  |
| Door-to-Door/Curb Service                | Door to door and door through door   |
| Fare                                     | Call for rate  |
| Office Hours                             | 8:00 -4:30pm M-F may call after hours phone  |
| Operation Hours                          | 24 hours   |
| Advance Notice                           | yes  |
| CPR/First Aid Trained                    | yes  |
| State Certified Vans                     | yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | any  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes  |
| Other                                    |  |

## DOUGLAS COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Senior Connections</b><br><a href="http://www.seniorconnectionswi.org">http://www.seniorconnectionswi.org</a>   |
| Contact Information                      | 1805 N 16 <sup>th</sup> St, Superior, WI 54880<br>715-394-3611<br>E-mail: <a href="mailto:transportation@seniorconnectionswi.org">transportation@seniorconnectionswi.org</a> |
| Area Served                              | Douglas County   |
| Consumers Served                         | Elderly and disabled   |
| Door-to-Door/Curb Service                | Curb to Curb   |
| Fare                                     | 6.00 in Superior, med and non-med, one way. Duluth is 9.00 one-way. Call for county rides.   |
| Office Hours                             | 7:30am – 4:30pm, Mon – Fri.  |
| Operation Hours                          | Call for a ride or set up a subscription   |
| Advance Notice                           | 1 day  |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical or non-medical in Superior, medical in Duluth only   |
| Wheelchairs/Lifts/Cots                   | Yes/no/no  |
| Other                                    |  |

## DUNN COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Dunn County Transit (DCT) Doorstop Bus—Menomonie</b>   |
| Contact Information                      | 800 Wilson Ave., Menomonie, WI 54751<br>715-235-7433 fax 715-235-7459 <a href="http://dunncountywi.govoffice2.com/">http://dunncountywi.govoffice2.com/</a> |
| Area Served                              | Menomonie city limits   |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | Tokens may be purchased for pre paid rides  |
| Office Hours                             | 7:00am to 5:15 pm M-F   |
| Operation Hours                          | 7:30am to 5:15 pm M-F   |
| Advance Notice                           | 2 hour advanced notice  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | Yes—but a bus   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    | Follows a loop system, every 65 minutes—but goes door to door within that loop.   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Dunn County Transit (DCT) Fixed Route Program</b>  |
| Contact Information                      | 800 Wilson Ave., Menomonie, WI 54751<br>715-235-7433 fax 715-235-7459 <a href="http://dunncountywi.govoffice2.com/">http://dunncountywi.govoffice2.com/</a> |
| Area Served                              | Menomonie, Dunn county  |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | \$10.00 per trip, rural 15.00, contracted service   |
| Office Hours                             | 7am to 5:15pm   |
| Operation Hours                          | 7:15 to 5pm all week  |
| Advance Notice                           | 5 day notice to schedule  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | Yes—but buses   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | vocational  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    | ***Please note, changes will be made in this program  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Dunn County Volunteer Driver Program</b>   |
| Contact Information                      | 800 Wilson Ave., Menomonie, WI 54751<br>To enroll- 715-232-4006<br>For rides 715-235-7433 fax 715-235-7459<br><a href="http://dunncountywi.govoffice2.com/">http://dunncountywi.govoffice2.com/</a> |
| Area Served                              | Anywhere a volunteer is willing to go, including beyond Dunn to all other surrounding counties  |
| Consumers Served                         | All who need it   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | Rider pays half of IRS rate- currently 24 Cents per mile  |
| Office Hours                             | 8am to 4:30pm   |
| Operation Hours                          | When driver is available  |
| Advance Notice                           | 48 hours advance required   |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | ADRC /Human Services and Veterans determine if acceptable   |
| Wheelchairs/Lifts/Cots                   | Yes/no/no (this depends on wheelchair and driver)   |
| Other                                    | Contact ADRC/Human Services or Veterans Office to qualify   |

## DUNN COUNTY

|  |  |
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| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b>  |
| Contact Information                      | 2100 East 26 <sup>th</sup> St., Minneapolis, MN<br>1-800-767-5333 Ex. 476 <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a>  |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | No  |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00  |
| Office Hours                             | 8am to 5 pm   |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.  |
| Advance Notice                           | Must purchase a ticket—on line or on phone  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Bus   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

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|--|--|
| <b>Transit Provider Name</b>             | <b>Magena Taxi and Wheelchair Accessible</b> <a href="http://www.magenataxi.com">www.magenataxi.com</a>                              |
| Contact Information                      | 1222 14 <sup>th</sup> Ave E, Menomonie, WI 54751<br>715-338-9840 or 651-500-1620   |
| Area Served                              | Dunn, St. Croix and Pierce County  |
| Consumers Served                         | Elderly and persons with disabilities and all public   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Regular trip 2.35 per mile, 30.00+2.90/mile Mon- Fri 7am-4pm<br>40.00+2.90/mile Mon-Fri 5pm-8pm, 40.00+2.90/mile Holidays & weekends |
| Office Hours                             | 24 hours a day, 7 days a week  |
| Operation Hours                          | 24 hours a day, 7 days a week  |
| Advance Notice                           | As needed  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non  |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes  |
| Other                                    |  |

## DUNN COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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| <b>Transit Provider Name</b>             | <b>Stepping Stones of Dunn County</b>  |
| Contact Information                      | 1602 Stout Road, Menomonie, WI 54751<br>715-235-2920 <a href="http://www.interfaithvolunteers.org">http://www.interfaithvolunteers.org</a> |
| Area Served                              | Dunn county. Will go out if have volunteers.   |
| Consumers Served                         | Disabled, not lifting of w/c. All ages.  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | Volunteers cannot accept money   |
| Office Hours                             | M-F 9-5  |
| Operation Hours                          | Same as above  |
| Advance Notice                           | Minimum 2 days   |
| CPR/First Aid Trained                    | No/no  |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Medical gets first priority, but will also provide drivers for shopping, food pantry and so forth.   |
| Wheelchairs/Lifts/Cots                   | Will take w/c if person can lift it her or himself   |
| Other                                    |  |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Town &amp; Country Taxi Service</b> <a href="http://www.townandcountrytaxiwi.com">www.townandcountrytaxiwi.com</a> |
| Contact Information                      | 715-309-9619 24/7<br>544 South Broadway, Menomonie WI 54751   |
| Fare                                     | Cash or ATM \$1.00/mi \$5.00 minimum  |
| Office Hours                             | No-   |
| Operation Hours                          | 24/7 cab service  |
| Advance Notice                           | As much as possible   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | No, but will assist   |
| Other                                    |   |

**DUNN COUNTY**

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>WESTCAP JUMPSTART</b> <a href="http://westcap.org/services/transportation">http://westcap.org/services/transportation</a><br>525 Second Street<br>PO Box 308<br>Glenwood City, WI 54013  |
| <b>Contact Information</b>   | 715-265-4271 to get application form, or apply online at <a href="http://www.westcap.org">www.westcap.org</a>   |
| <b>Area Served</b>           | Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.   |
| <b>Consumers Served</b>      | Anyone within federal poverty guidelines  |
| <b>Office Hours</b>          | 8-4:30pm Mon-Fri  |
| <b>Other</b>                 | JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage. |

**Veterans Transportation Contacts**

Veteran Service office

Greg Quinn, Veteran Service officer

Courthouse, Rm. 5LL

800 Wilson Ave., Menomonie, WI 54751

(715) 232-1646 FAX (715) 231-6579 Email: [gquinn@co.dunn.wi.us](mailto:gquinn@co.dunn.wi.us)

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

## EAU CLAIRE COUNTY

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| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Eau Claire City/County Para Transit Program</b><br><a href="http://www.eauclairewi.gov/content/view/894/96/">http://www.eauclairewi.gov/content/view/894/96/</a> |
| Contact Information                      | 910 Forest St. Eau Claire, WI 54703<br>715-839-5111   |
| Area Served                              | Eau Claire County and city. Other towns include: Altoona, Augusta, Fall Creek, Osseo  |
| Consumers Served                         | Must apply through Eau Claire Transit. Elderly and persons with disabilities.   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | \$3.00 one way  |
| Office Hours                             | 8am to 5pm M-F  |
| Operation Hours                          | 6am to 10pm M-F & 8am to 6pm Sat-- Eau Claire; rest 6am to 6pm M-F & 8am to 6pm Sat   |
| Advance Notice                           | 24 hours  |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any if meet criteria  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>Eau Claire Transit City Bus</b><br><a href="http://www.eauclairewi.gov/content/view/894/96/">http://www.eauclairewi.gov/content/view/894/96/</a> |
| Contact Information          | 910 Forest St. Eau Claire, WI 54703<br>715-839-5111   |
| Area Served                  | City of Eau Claire and Altoona  |
| Consumers Served             | All   |
| Door-to-Door/Curb Service    | No, no, routes only   |
| Fare                         | \$1.50 general; .75 for 65+, and qualified disabled   |
| Office Hours                 | 8am to 5pm M-F  |
| Operation Hours              | 6am to 10pm M-F & 8am to 6pm Sat  |
| CPR/First Aid Trained        | No/yes  |
| Wheelchairs/Lifts/Cots       | Yes/yes/no  |
| Other                        |   |

**EAU CLAIRE COUNTY**

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|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b>  |
| Contact Information                      | 2100 East 26 <sup>th</sup> St., Minneapolis, MN 612-359-3400 or 612-359-3476<br>r 1-800-767-5333 Ex. 476 <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a>   |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Have other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | No  |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00  |
| Office Hours                             | 8am to 5 pm   |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.  |
| Advance Notice                           | Must purchase a ticket—on line or on phone  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Bus   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

## EAU CLAIRE COUNTY

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| <b>Transit Provider Name</b>             | <b>AAA-Tender Care Transport, Inc.</b><br><a href="http://www.tendercaretransport.com">www.tendercaretransport.com</a> |
| Contact Information                      | 1592 118 St. Chippewa Falls, WI 54729<br>715-835-2435; 1-800-498-2050; Fax 715-835-1400                                |
| Area Served                              | Statewide and out of state MN and IL   |
| Consumers Served                         | Elderly and disabled. Medicaid eligible and private pay.   |
| Door-to-Door/Curb Service                | Yes (will not bring down stairs)   |
| Fare                                     | Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour. |
| Office Hours                             | 8am am to 4pm M-F  |
| Operation Hours                          | 5am to 6pm or later if pre-arranged (Sat dialysis only)  |
| Advance Notice                           | 48 hours—no same day   |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Work-n-Wheels Program</b> <a href="http://www.westerndairyland.org">www.westerndairyland.org</a>   |
| Contact Information                      | 418 Wisconsin Street, Eau Claire, WI 54703<br>715-836-7511 ext 1151 or 800-782-1063 ext 1216  |
| Area Served                              | Loans are available to residents of Buffalo, Jackson, Eau Claire and Trempealeau counties.  |
| Consumers Served                         | Anyone under 150% of poverty guidelines   |
| Office Hours                             | 8-4:30pm Mon-Fri  |
| Acceptable reasons for needing transport | Transportation needed for employment  |
| Other                                    | Applicants must be employed for 90 days before applying and the vehicle must be needed to get to work.<br>Applicant must be 18 and have a valid Wisconsin driver license. |

### Veterans Transportation Contacts

Veterans Service Office

Tim Moore, Veteran Service Officer

721 Oxford Ave., Rm. 1410

Eau Claire, WI 54703-5490

(715) 839-4744 FAX (715) 839-6238

Email: [veterans@co.eau-claire.wi.us](mailto:veterans@co.eau-claire.wi.us) To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veterans medical facility.

## FLORENCE COUNTY

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|--|---|
| <b>Transit Provider Name</b>             | <b>ADRC; <a href="http://www.florencecountywi.com">www.florencecountywi.com</a></b>           |
| Contact Information                      | 501 Lake Ave, PO Box 410, Florence, WI 54121<br>715-528-4890 or Toll Free 855-528-ADRC (2372) |
| Area Served                              | Florence County Residents   |
| Consumers Served                         | Elderly (60 +); Disabled  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Suggested donation (\$.50 - \$4.00 depending on destination & distance)                       |
| Office Hours                             | 8:30 am to 4:00 pm, M-F; after hours by appointment   |
| Operation Hours                          | 8:00 – 10:30 am, 12:30 – 3:30 pm  |
| Advance Notice                           | 48 hours notice for medical appointments  |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | SUV or wheel chair accessible bus, depending on need  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Elderly (60 +); Disabled  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    | <a href="mailto:adrc@co.florence.wi.us">adrc@co.florence.wi.us</a>                            |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>Veterans Services; <a href="http://www.florencecountywi.com">http://www.florencecountywi.com</a></b> |
| Contact Information          | 715-528-3446<br>501 Lake Ave, PO Box 410, Florence, WI 54121; 715-528-3446                              |
| Office Hours                 | 8:30am to 4:00pm M-F  |
| Other                        | Contact person: Mike Theis  |

## FOREST COUNTY

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>ADRC of the Northwoods:</b> (Forest, Oneida, Taylor and Vilas Counties)                                      |
| Contact Information          | 300A S Lake St, Crandon, WI 54520<br>800-699-6704   |
| Area Served                  | Forest, Oneida, Taylor and Vilas Counties   |
| Office Hours                 | 8:00 a.m. to 3:45 p.m., Mon - Fri   |
| Other                        | Contact person: Janet Weber; <a href="mailto:jweber@adrcofthenorthwoods.org">jweber@adrcofthenorthwoods.org</a> |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Forest County Office on Aging</b>  |
| Contact Information                      | Tammy Queen at 715-478-3256; fax 715-478-2847<br>tqueen@co.forest.w.us<br>200 E Madison St, Crandon, WI 54520 |
| Area Served                              | Forest County   |
| Consumers Served                         | Elderly (55+) and disabled  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Contact the department – fares vary   |
| Office Hours                             | 8:00am to 4:30 pm, M-F  |
| Operation Hours                          | Runs every other week of the month  |
| Advance Notice                           | Yes – 24 hours notice   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Shopping, attend medical appointments   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    | Medical Escort Volunteer Drivers contact agency regarding rates.  |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Lakes Mobility Services</b>  |
| Contact Information                      | PO Box 36, Rhinelander, WI 54501<br>715-628-1863  |
| Area Served                              | Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.  |
| Consumers Served                         | Elderly and handicapped   |
| Door-to-Door/Curb Service                | Yes/No *They are “through-the-door” service, assisting medical staff with getting people into wheelchairs, etc. |
| Fare                                     | Set rate + mileage; self-pay or Med. Assistance.  |
| Office Hours                             | 7:00 am to 9:00 pm, M-F   |
| Operation Hours                          | Same as above. After hours and weekends have additional fees  |
| Advance Notice                           | Prefer to have as much advance notice as possible.  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes   |
| Other                                    | Husband and wife team   |

## FOREST COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Medical Transport Escort Services</b>   |
| Contact Information                      | 715-478-3256   |
| Area Served                              | Any Forest County Residence age 55 or older or any individual with a documented disability that is in need of a ride to a medical appointment should call the Commission on Aging Transportation Clerk   |
| Consumers Served                         | Medical rides to doctor visits, dental visits, and medication pick-up.   |
| Door-to-Door/Curb Service                | Yes/No   |
| Fare                                     | If you qualify for services you will be asked to pay toward the services and the per mile cost if applicable   |
| Office Hours                             | 8:30 am-12:00 pm and 1:00 pm-4:30 pm Monday through Friday   |
| Operation Hours                          | 8:30 am-12:00 pm and 1:00 pm-4:30 pm Monday through Friday   |
| Advance Notice                           | Local Medical Appointments – For appointments within 40 miles of your home please call the Transportation Clerk a minimum of 4 working days before your appointment  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Person must be homebound, not able to drive. Medical Appointments take precedence and will fit in errands as we can  |
| Wheelchairs/Lifts/Cots                   | No/No/No   |
| Other                                    | NOTE: Escort drivers do not transport people in wheelchairs due to safety concerns. The Transportation Clerk will contact a registered medical escort driver to make arrangements on your behalf. When an available driver is found either the transportation Clerk or the Driver will call you to set up a pick-up time. On the day of your pick-up you will be asked to sign paperwork verifying your transport. If you have a mileage co-payment you will be billed. If you have any other questions about the Escort Driver Program please call the Forest County Department on Aging at 715-478-3256. |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

## FOREST COUNTY

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| <b>Transit Provider Name</b>             | <b>Northwoods Mobility Services (NMS) – MTM provider</b>   |
| Contact Information                      | 9548 Boehm Dr, Hazelhurst, WI 54531; <a href="https://www.northwoodsmobility.com/">https://www.northwoodsmobility.com/</a><br>920-226-4315<br>Cell: 715-892-2760 |
| Area Served                              | Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.  |
| Consumers Served                         | elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation   |
| Door-to-Door/Curb Service                | Yes/Yes  |
| Fare                                     | Have contracts with Inclusa and Lakeland Care.<br>If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.                                  |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri  |
| Operation Hours                          | No rides given on Sunday   |
| Advance Notice                           | Wheelchairs – the sooner the better  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Everyone   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

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| <b>Transit Provider Name</b>             | <b>Veterans Transportation Network (VTN)</b><br>Oscar G Johnson VA Medical Center  |
| Contact Information                      | 715-369-6227   |
| Area Served                              | Address and time of pickup:<br>*Crandon, 200 E Madison St at 6:55 a.m. - Courthouse, front parking lot<br>*Laona, 5271 Linden St at 7:15 a.m. – Volunteer Fire Station, back parking lot<br>*Cavour, Corner of 8 & 139 at 7:30 a.m. – No physical address<br>*Armstrong Creek, 9343 State Hwy 101 at 7:45 a.m. – Maplewood Villa Assisted Living |
| Consumers Served                         | Veterans only  |
| Door-to-Door/Curb Service                | No/No  |
| Fare                                     | Free   |
| Office Hours                             | 8:00 a.m. to 4:30 p.m.   |
| Operation Hours                          | Van runs Wed and Thurs to Iron Mountain VA Medical Center  |
| Advance Notice                           | First come, first served basis and appointments must be made no later than 4:00 p.m. the Thursday before the week the Veteran wants to ride.   |
| CPR/First Aid Trained                    | No/No  |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Medical  |
| Wheelchairs/Lifts/Cots                   | No/No/No   |
| Other                                    | All riders must be ambulatory; vans cannot accommodate wheel chairs or oxygen containers.<br>Patients being transported by VTN are not eligible to receive travel reimbursement for the mileage covered by the van.  |

### Freedom Vans

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

### Sokaogon Chippewa Community Senior Center

- For Elderly (55 years and up) transportation needs, please call Sami or Steph at 715-478-7629.
- Transportation services needed for persons 54 years and under MUST call Sierra or Kellee at 715-478-5180.
- Due to a high volume of riders, we are unable to accommodate special requests for a specific driver.

## FOREST COUNTY

### TIES THAT BIND US

A partnership with the Saint Mary’s Hospital Foundation, Ministry Medical Group in Crandon and the James Beck Cancer Center. It is a service that can help provide gas cards to Forest County residence that are cancer patients receiving treatments at James Beck Cancer Center. To apply for assistance, volunteer, or make a contribution contact Kadie Montgomery at 715- 478-3318 or email [kadie.montgomery@ministryhealth.org](mailto:kadie.montgomery@ministryhealth.org)

### VSO Transportation Services

1 Oneida Ave  
 POB 400  
 Rhinelander, WI 54501  
 715-369-6127  
[jdaily@co.oneida.wi.us](mailto:jdaily@co.oneida.wi.us)

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, ***Forest***, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhinelander before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

| Days     | Monday and Tuesday                               | Wednesday and Thursday                        |
|----------|--|---|
| Town     | Rhinelander                                      | Rhinelander                                   |
| Location | Cellar 70  | Cellar 70                                     |
|          | Lake Tomahawk<br>Sloan Community Center          | Monico<br>Marathon Gas Station                |
|          | Woodruff<br>Sam’s Rental (Corner of Hwy 47 & 51) | Crandon<br>Courthouse                         |
|          | Arbor Vitae<br>The Store                         | Laona<br>Volunteer Fire Station               |
|          | St. Germain<br>Krist Gas Station                 | Cavour<br>Mudslingers (Corner of Hwy 8 & 139) |
|          | Eagle River<br>VFW on Hwy 70                     | Armstrong Creek<br>Maplewood Villa            |

## IRON COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Aging of Iron County</b><br><a href="http://www.co.iron.wi.gov/meetings_list_detail.asp?schedid=26020&amp;locid=180">www.co.iron.wi.gov/meetings_list_detail.asp?schedid=26020&amp;locid=180</a> |
| Contact Information                      | 300 Taconite St, Ste 201, Hurley, WI 54534<br>715-561-3636  |
| Area Served                              | Iron County   |
| Consumers Served                         | 60+ years old, disabled and/or court appointed rides  |
| Door-to-Door/Curb Service                | Door to Door, fixed route   |
| Fare                                     | Co-pay  |
| Office Hours                             | 8:00am-4:00pm Monday-Friday   |
| Operation Hours                          | 8:00am-4:00pm Monday-Friday   |
| Advance Notice                           | Yes   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Medical and other   |
| Wheelchairs/Lifts/Cots                   | No  |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Bad River Transit System</b><br><a href="http://www.badriver-nsn.gov/tribal-operations/transit#">www.badriver-nsn.gov/tribal-operations/transit#</a> |
| Contact Information                      | 715-685-9461  |
| Area Served                              | Bad River Reservation and surrounding areas   |
| Consumers Served                         | Seniors, persons with disabilities, all public  |
| Door-to-Door/Curb Service                | Demand response   |
| Fare                                     | Call for cost   |
| Office Hours                             |   |
| Operation Hours                          | Variable times  |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   |   |
| Other                                    |   |

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|--|--|
| <b>Transit Provider Name</b>             | <b>Bay Area Rural Transit (BART)</b><br><a href="http://www.bartbus.com">www.bartbus.com</a>   |
| Contact Information                      | 2216 6 <sup>th</sup> St E, PO Box 612, Ashland, WI 54806<br>715-682-9664<br>e-mail: <a href="mailto:bartbus@bartbus.com">bartbus@bartbus.com</a> |
| Area Served                              | Ashland, Bayfield and Price Counties   |
| Consumers Served                         | Seniors, persons with disabilities, all public   |
| Door-to-Door/Curb Service                | Bus Stop. Mobility Manager available   |
| Fare                                     | Call for rates   |
| Office Hours                             | Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm  |
| Operation Hours                          | Mon-Fri 6:45am-6:00pm; Sat. 8:30am-5:00pm  |
| Advance Notice                           | Yes  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes buses  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

## IRON COUNTY

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|--|---|
| <b>Transit Provider Name</b>             | <b>Gogebic County Transit Authority</b><br><a href="http://www.getaroundwup.org/providers/gogebic-county-transit-authority/">www.getaroundwup.org/providers/gogebic-county-transit-authority/</a> |
| Contact Information                      | 235 E McLeod Ave, Ironwood, MI 49934<br>906-932-2523<br>E-mail: <a href="mailto:bluebus1@sbcglobal.net">bluebus1@sbcglobal.net</a>  |
| Area Served                              | Gogebic County in MI  |
| Consumers Served                         | Anyone  |
| Door-to-Door/Curb Service                | Demand response and flex routes   |
| Fare                                     | Call for rates  |
| Office Hours                             | 8:00am – 4:00pm, Mon - Fri  |
| Operation Hours                          | 6:00am – 6:00pm, Mon - Fri  |
| Advance Notice                           | 24 hours notice   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Highline Corporation</b><br><a href="http://www.highlinecorp.org">www.highlinecorp.org</a>                                       |
| Contact Information                      | 100 Cary Rd, Hurley, WI 54534<br>715-561-4515<br>E-mail: <a href="mailto:dreinerio@highlinecorp.org">dreinerio@highlinecorp.org</a> |
| Area Served                              | Iron County residents only  |
| Consumers Served                         | Individuals with disabilities, older adults (60+)   |
| Door-to-Door/Curb Service                | Fixed route, demand response  |
| Fare                                     | Call for rates  |
| Office Hours                             | 8-4pm M-F   |
| Operation Hours                          | Call for each ride  |
| Advance Notice                           | 24 hours  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Med and non-medical   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No   |
| Other                                    |   |

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| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |
| Contact Information                      | 1779 10 <sup>th</sup> St, Cumberland, WI<br>1-800-989-7433 or 715-822-5077                       |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
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## IRON COUNTY

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relative who can drive them.   |

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| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL)</b> <a href="http://www.northcountryil.com">www.northcountryil.com</a>              |
| Contact Information                      | 800-924-1220   |
| Area Served                              | Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn   |
| Consumers Served                         | Seniors and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other                                    |  |

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| <b>Transit Provider Name</b>             | <b>Twin City Cab</b><br><a href="http://www.getaroundwup.org/providers/twin-city-cab-company">www.getaroundwup.org/providers/twin-city-cab-company</a> |
| Contact Information                      | 346 Silver St, Ironwood, MI 49938<br>906-932-0711  |
| Area Served                              | Generally services the Ironwood/Hurley area. But can contact for longer trips.   |
| Consumers Served                         |  |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Call for rates   |
| Office Hours                             |  |
| Operation Hours                          | Available all the time, Call response  |
| Advance Notice                           |  |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     |  |
| Emergency/Non-emergency                  |  |
| Acceptable reasons for needing transport |  |
| Wheelchairs/Lifts/Cots                   | vans   |
| Other                                    |  |

## IRON COUNTY

### Veterans Transportation Contacts

[www.co.iron.wi.gov/localgov\\_departments\\_details.asp?deptid=256&locid=180](http://www.co.iron.wi.gov/localgov_departments_details.asp?deptid=256&locid=180)

Iron County Veterans Service Office

Eric Nasi, Veteran Service Officer, 300 Taconite St, Suite 106, Hurley, WI 54534

Phone: 715-561-2190

Email: [vetservices@ironcountywi.org](mailto:vetservices@ironcountywi.org)

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

### VSO Transportation Services

1 Oneida Ave

POB 400

Rhineland, WI 54501

715-369-6127

[jdaily@co.oneida.wi.us](mailto:jdaily@co.oneida.wi.us)

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhineland before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

| Days          | Monday and Tuesday                               | Wednesday and Thursday                        |
|---------------|--|---|
| Town Location | Rhineland<br>Cellar 70                           | Rhineland<br>Cellar 70                        |
|               | Lake Tomahawk<br>Sloan Community Center          | Monico<br>Marathon Gas Station                |
|               | Woodruff<br>Sam's Rental (Corner of Hwy 47 & 51) | Crandon<br>Courthouse                         |
|               | Arbor Vitae<br>The Store                         | Laona<br>Volunteer Fire Station               |
|               | St. Germain<br>Krist Gas Station                 | Cavour<br>Mudslingers (Corner of Hwy 8 & 139) |
|               | Eagle River<br>VFW on Hwy 70                     | Armstrong Creek<br>Maplewood Villa            |

## LANGLADE COUNTY

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| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

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| <b>Transit Provider Name</b>             | <b>M.I.T.W. – Department of Transit Service; <a href="http://www.mitwbus.com">www.mitwbus.com</a></b>  |
| Contact Information                      | W2727 Our Children’s Road, Keshena, 54135<br>844-897-6246<br>Para-transit: 715-799-3222 (local) or 1-800-648-9287  |
| Area Served                              | Langlade community; Lac du Flambeau; Menominee Indian Tribe. Note: they have flex routes, two fixed routes and on-demand routes as well as para-transit.   |
| Consumers Served                         | Everyone; Menominee Indian Tribe, residents of Menominee County and Langlade County  |
| Door-to-Door/Curb Service                | Para-transit: No/Yes; Others: No/No  |
| Fare                                     | Call for pricing; discounted rates for seniors and persons with disabilities   |
| Office Hours                             | 8:00 a.m. to 4:30 p.m., Mon - Fri  |
| Operation Hours                          | 5:00 a.m. to 11:00 p.m., Mon – Sat.<br>Para-transit has limited hours available per week   |
| Advance Notice                           | One-half hour  |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | <p>A person's eligibility to use ADA Para-Transit is determined on a case-by-case basis following specific eligibility criteria.</p> <ol style="list-style-type: none"> <li>1. <b>ADA Eligible Riders</b><br/>Some riders are eligible to use ADA Para-Transit because they have a disability which qualifies them under the Americans with Disabilities Act ("ADA"). These eligible riders are persons who are unable to use the fixed route bus. For the most part, these riders are unable to get to or from a fixed route bus stop because of their disability.</li> <li>2. <b>Qualified Riders Age 55 or Over</b><br/>ADA Para-Transit is also made available to persons aged 55 and over when and if other schedule commitments permit.</li> </ol> <hr/> <p>All of Menominee Regional Transit buses, both fixed route and ADA Para-Transit, are equipped with lifts to assist riders getting on or off the bus. Many riders with disabilities find the fixed route buses suitable for their needs. However, some riders have disabilities which do not allow them to use regular fixed route bus services. For these riders Menominee Regional Public Transit offers ADA Para-Transit.</p> |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    | Contact person: Lynn Collins, Mobility Manager at <a href="mailto:lcollins@mitw.org">lcollins@mitw.org</a>   |

## LANGLADE COUNTY

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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| <b>Transit Provider Name</b>             | <b>North Central Caravans LLC; <a href="https://www.facebook.com/pages/North-Central-Caravans">https://www.facebook.com/pages/North-Central-Caravans</a>. MTM provider</b> |
| Contact Information                      | N1733 Trout Rd, Antigo, 54409<br>715-623-2229  |
| Area Served                              | All of Central WI - i.e.: Antigo (main hub), Green Bay (main hub), Rhinelander, Washington Island.   |
| Consumers Served                         | All; Weight restriction 600# (including wheelchair)  |
| Door-to-Door/Curb Service                | Yes/No   |
| Fare                                     | Ambulatory: \$18.00 pick-up, first 5 miles free, then \$1.55/mi<br>Nonambulatory: \$22.00 pick-up, first 5 miles free, then \$1.75/mi                                      |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri<br>Dispatchers are available 24/7.   |
| Operation Hours                          | Weekends operations are based on availability of drivers and vans.   |
| Advance Notice                           | The sooner the better. They fill up quickly.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Weight restriction of 600 lbs, including wheelchairs   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No Note: they can take extra-wide wheelchairs  |
| Other                                    |  |

## LANGLADE COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Northwoods Mobility Services (NMS) – MTM provider</b>  |
| Contact Information                      | 9548 Boehm Dr, Hazelhust, WI 54531; <a href="https://www.northwoodsmobility.com/">https://www.northwoodsmobility.com/</a><br>920-226-4315<br>Cell: 715-892-2760 |
| Area Served                              | Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.   |
| Consumers Served                         | elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation  |
| Door-to-Door/Curb Service                | Yes/Yes   |
| Fare                                     | Have contracts with Inclusa and Lakeland Care.<br>If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.                                 |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri   |
| Operation Hours                          | No rides given on Sunday  |
| Advance Notice                           | Wheelchairs – the sooner the better   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Everyone  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    |   |

**ADRC – Antigo Office**

1225 Langlade Rd, Antigo, WI 54409; 715-627-6232; [adrc@adrc-cw.com](mailto:adrc@adrc-cw.com)  
Langlade, Lincoln, Marathon & Wood Counties  
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>; Contact person: Linda Weitz

**Langlade County Veterans Service Office**

1225 Langlade Rd, Antigo, WI 54409; 715-627-6545  
<http://www.co.langlade.wi.us/veterans.htm>  
Contact person: John Zenkovich, [jjzenkovich@co.langlade.wi.us](mailto:jjzenkovich@co.langlade.wi.us)

## LANGLADE COUNTY

### Disabled American Veteran Van Service

Address: Wausau, 54403  
 Phone: 715-389-0230 (Marshfield)  
 Website: [www.co.wood.wi.us](http://www.co.wood.wi.us)

- Wood County Transportation Program coordinates volunteer drivers for the DAV van to transport veterans to a VA Clinic in WI.
- Services Veterans in Central WI.
- Riders must be ambulatory.
- Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling 715-346-1401.
- Ride is free.
- Veterans using this service are ineligible for VA travel reimbursement.
- Rides are filled on a first come first serve basis.

### VSO Transportation Services

1 Oneida Ave  
 POB 400  
 Rhinelander, WI 54501  
 715-369-6127  
[jdaily@co.oneida.wi.us](mailto:jdaily@co.oneida.wi.us)

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhinelander before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

| Days          | Monday and Tuesday                               | Wednesday and Thursday                        |
|---------------|--|---|
| Town Location | Rhinelanders<br>Cellar 70                        | Rhinelanders<br>Cellar 70                     |
|               | Lake Tomahawk<br>Sloan Community Center          | Monico<br>Marathon Gas Station                |
|               | Woodruff<br>Sam's Rental (Corner of Hwy 47 & 51) | Crandon<br>Courthouse                         |
|               | Arbor Vitae<br>The Store                         | Laona<br>Volunteer Fire Station               |
|               | St. Germain<br>Krist Gas Station                 | Cavour<br>Mudslingers (Corner of Hwy 8 & 139) |
|               | Eagle River<br>VFW on Hwy 70                     | Armstrong Creek<br>Maplewood Villa            |

## LINCOLN COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Merrill-Go-Round; <a href="http://www.ci.merrill.wi.us">www.ci.merrill.wi.us</a></b>   |
| Contact Information                      | 1004 E 1 <sup>st</sup> St. Merrill, 54452<br>715-536-7112<br>Contact person: Brad Brummond. E-mail: <a href="mailto:Brad.Brummond@ci.merrill.wi.us">Brad.Brummond@ci.merrill.wi.us</a>  |
| Area Served                              | 12 square mile area of the City of Merrill  |
| Consumers Served                         | Public  |
| Door-to-Door/Curb Service                | No/Yes  |
| Fare                                     | General cost is \$2.00. Elderly and Disabled are \$1.00 but are required to register with the Transit Office to receive a reduced fare card. Persons riding for the purpose of assisting the disabled ride free.<br>WI DHS supported clients: CCW, IRIS, ILIFE & Our Way – must register with transit before service is approved. |
| Office Hours                             | 7:00 a.m. to 5:00 p.m., Mon - Fri   |
| Operation Hours                          | 7:00 a.m. to 5:00 p.m., Mon – Fri   |
| Advance Notice                           | At least one hour   |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Move throughout the city, i.e. appointments, shopping, visitation   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No   |
| Other                                    | Demand/Response system  |

## LINCOLN COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>Veteran's Service Office</b>   |
| Contact Information          | 801 N Sales St, Ste 104, Merrill, WI 54452; 715-539-1083  |
| Office Hours                 | Monday – Friday 8:00 a.m. to 4:30 p.m.<br>The 1st and 3rd Tuesdays - located in the Tomahawk Annex  |
| Other                        | <a href="http://www.co.lincoln.wi.us/departments">http://www.co.lincoln.wi.us/departments</a> ; Contact person Richard Wolf, <a href="mailto:rwolf@co.lincoln.wi.us">rwolf@co.lincoln.wi.us</a> |

**ADRC - Merrill Office**

607 N Sales St, Ste 206, Merrill, WI 54452  
715-536-0311  
Langlade, Lincoln, Marathon and Wood Counties  
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>  
[adrc@adrc-cw.com](mailto:adrc@adrc-cw.com)

**Blue-Jay Taxi**

124 N Prospect St, Merrill 54452  
715-539-8294  
Provides service to Central & Northern WI and surrounding area.  
Operation hours: 24/7

**Disabled American Veteran Van Service**

Address: Wausau, 54403  
Phone: 715-389-0230 (Marshfield)  
Website: [www.co.wood.wi.us](http://www.co.wood.wi.us)

- Wood County Transportation Program coordinates volunteer drivers for the DAV van to transport veterans to a VA Clinic in WI.
- Services Veterans in Central WI.
- Riders must be ambulatory.
- Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling 715-346-1401.
- Ride is free.
- Veterans using this service are ineligible for VA travel reimbursement.
- Rides are filled on a first come first serve basis

## LINCOLN COUNTY

### Freedom Van

W9491 Cty Rd B, Bryant 54418  
 866-623-5906  
 Provides handicap accessible to medical appointments and social events.

### Medical Escort Lincoln County Social Services

607 N Sales St, Ste 202, Merrill, 54452  
 715-539-1331

Serving all of Lincoln County.

Age 55+ or disabled.

Volunteers drive individuals to errands and unlimited medical appointments. Individuals receiving Badger Care or Medicaid are not eligible for this program.

Co-pays based on distance. Call for details.

### VSO Transportation Services

1 Oneida Ave  
 POB 400  
 Rhinelander, WI 54501  
 715-369-6127  
[jdaily@co.oneida.wi.us](mailto:jdaily@co.oneida.wi.us)

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhinelander before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

| Days          | Monday and Tuesday                               | Wednesday and Thursday                        |
|---------------|--|---|
| Town Location | Rhinelander<br>Cellar 70                         | Rhinelander<br>Cellar 70                      |
|               | Lake Tomahawk<br>Sloan Community Center          | Monico<br>Marathon Gas Station                |
|               | Woodruff<br>Sam's Rental (Corner of Hwy 47 & 51) | Crandon<br>Courthouse                         |
|               | Arbor Vitae<br>The Store                         | Laona<br>Volunteer Fire Station               |
|               | St. Germain<br>Krist Gas Station                 | Cavour<br>Mudslingers (Corner of Hwy 8 & 139) |
|               | Eagle River<br>VFW on Hwy 70                     | Armstrong Creek<br>Maplewood Villa            |

## MARATHON COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>A Touch of Hope</b>                                       |
| Contact Information                      | 1913 North 10 <sup>th</sup> Ave, Wausau<br>715-298-4100      |
| Area Served                              | Central WI and surrounding area as well as bordering states. |
| Consumers Served                         | Everyone; wheelchair accessible                              |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | Call for rates   |
| Office Hours                             | 24/7   |
| Operation Hours                          | Open 7 days a week.  |
| Advance Notice                           | 2-3 days   |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Yes/Yes  |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes  |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Comfort Carriers</b>   |
| Contact Information                      | W7417 Pine Ave, Medford, WI 54451<br>715-678-2030   |
| Area Served                              | Taylor County, primarily; Clark, parts of Chippewa, Wood, Marathon & Price Counties   |
| Consumers Served                         | Nursing home residents in MTM and managed care programs   |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Free to MTM and managed care; Private pay if rider doesn't have insurance to pay for non-emergency medical, Title 19 or Badger Care |
| Office Hours                             | 8:30 a.m. to 4:30 p.m., Mon - Fri   |
| Operation Hours                          | Any reasonable time a ride is needed  |
| Advance Notice                           | Appreciate 2-3 day notice, but call to see if they can help you on short notice.  |
| CPR/First Aid Trained                    | Yes/Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes 250# max.   |
| Other                                    | Wheelchair and cot accessible. 275# max.<br>Accept Medicaid, Family Care and private pay  |

## MARATHON COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>DISABLED AMERICAN VETERAN VAN SERVICE *Marshfield area*<br/>Wood County Transportation Program; <a href="http://www.co.wood.wi.us">www.co.wood.wi.us</a></b>   |
| Contact Information                      | 220 3 <sup>rd</sup> Ave South Suite 4, Wisconsin Rapids<br>715-389-0230<br>Wausau area Disabled American Veteran Van Service: see bottom of list for Marathon County  |
| Area Served                              | Depends on volunteers   |
| Consumers Served                         | Veterans in Central Wisconsin. Must be ambulatory.  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Free  |
| Office Hours                             |   |
| Operation Hours                          |   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport | Veterans must be ambulatory   |
| Wheelchairs/Lifts/Cots                   |   |
| Other                                    | *Veterans using this program are ineligible for VA travel reimbursement.<br>*Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling (715) 346-1401<br>*First come, first served basis. |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Marathon County Transportation Program</b>   |
| Contact Information                      | 1100 Lake View Dr, Wausau, WI 54403<br>715-841-5101 or 877-814-4668 or 715-848-4555<br>e-mail: <a href="mailto:jmckenzie@norcen.org">jmckenzie@norcen.org</a>   |
| Area Served                              | Marathon County.  |
| Consumers Served                         | Age 60 or over or developmentally disabled who reside outside of the Metroride paratransit area.  |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | Co-pay charged according to mileage from the origin to the destination of the trip. 0-15 mi-6.00 each way; 16-30 miles- 12.00 each way; 31-54-15.00 each way; 46-60 miles- 20.00 each way. Over 60 miles is federal rate per mile.            |
| Office Hours                             | 7:00 a.m. to 5:00 p.m., Mon – Fri   |
| Operation Hours                          | 8:00 a.m. to 4:30 p.m., Mon – Fri.  |
| Advance Notice                           | 2 working days  |
| CPR/First Aid Trained                    | Yes/Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical and non-medical   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No (Volunteer drivers used for ambulatory; medical vans used for non-ambulatory)   |
| Other                                    | *Members of Community Care of Central WI should call their caseworker.<br>*If on Medical Assistance, refer your request to Medical Transportation Management (MTM).<br>*Email: <a href="mailto:jmckenzie@norcen.org">jmckenzie@norcen.org</a> |

## MARATHON COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Marshfield Public Transit</b> (Running Inc Transit Service);<br><a href="http://www.runninginc.net/contact.html">http://www.runninginc.net/contact.html</a>   |
| Contact Information                      | 551 S Central Ave, Marshfield, WI 54449<br>715-384-6550  |
| Area Served                              | Local  |
| Consumers Served                         | All  |
| Door-to-Door/Curb Service                | No/Yes   |
| Fare                                     | Seniors/Disabled - \$2.75<br>Adults - \$4.85   |
| Office Hours                             | Sun – Thur: 6:00 a.m. – 12:00 a.m. Fri & Sat: 6:00 a.m. – 3:00 a.m   |
| Operation Hours                          | Sun – Thur: 6:00 a.m. – 12:00 a.m. Fri & Sat: 6:00 a.m. – 3:00 a.m.  |
| Advance Notice                           | 1 hour prior to service  |
| CPR/First Aid Trained                    | No/No  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | All reasons  |
| Wheelchairs/Lifts/Cots                   | Yes/No/No (Please mention if a wheelchair accessible van in needed.)   |
| Other                                    | *Shared-ride taxi<br>*Does NOT take to specific locations out of town.<br>*Punch cards are available from drivers;<br>\$24.25 (5 rides) for Adult, and \$27.50 (10 rides) for Seniors, and the Disabled.<br>People with disabilities need to have doctor signed forms. |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

**MARATHON COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Northwoods Cab; <a href="http://www.northwoodscab.com">www.northwoodscab.com</a></b>  |
| Contact Information                      | 1326 Schofield Ave, Schofield, WI 54476<br>715-393-7788  |
| Area Served                              | Wausau, Weston, Kronenwetter and Rib Mountain  |
| Consumers Served                         | General public   |
| Door-to-Door/Curb Service                | No/Yes   |
| Fare                                     | Discounted rates for seniors and veterans. Call for pricing<br>Wausau, Weston & Rib Mountain: \$5.00 get in fee + \$1.00 per mile<br>Kronenwetter: \$7.00 get in fee + \$1.00 per mile |
| Office Hours                             | Dispatchers available 24/7   |
| Operation Hours                          | 24/7   |
| Advance Notice                           | Not really necessary, but about 15 minutes during the day and about 5 minutes during the evening   |
| CPR/First Aid Trained                    | No/No  |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Anyone.  |
| Wheelchairs/Lifts/Cots                   | No/No/No   |
| Other                                    | Call for more information, rates to airport and special occasions & events   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Northwoods Mobility Services (NMS) – MTM provider</b>   |
| Contact Information                      | 9548 Boehm Dr, Hazelhurst, WI 54531; <a href="https://www.northwoodsmobility.com/">https://www.northwoodsmobility.com/</a><br>715-453-2929<br>Cell: 715-892-2760 |
| Area Served                              | Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.  |
| Consumers Served                         | elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation   |
| Door-to-Door/Curb Service                | Yes/Yes  |
| Fare                                     | Have contracts with Inclusive and Lakeland Care.<br>If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.                                |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri  |
| Operation Hours                          | No rides given on Sunday   |
| Advance Notice                           | Wheelchairs – the sooner the better  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Everyone   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>River City Cab (shared ride taxi); <a href="http://www.wirapids.org/department">http://www.wirapids.org/department</a></b> |
| Contact Information                      | 2703 Industrial St, Wisconsin Rapids, WI 54494<br>715-424-4595  |
| Area Served                              | Wisconsin Rapids and surrounding area   |
| Consumers Served                         | General Public  |
| Door-to-Door/Curb Service                | Yes/Yes   |
| Fare                                     | Discounted rates for Seniors and Disabled: \$2.00 within the city   |
| Office Hours                             | 5:00 a.m. to 12:00 midnight, Mon – Fri; 5:00 a.m. to 3:00 a.m., Sat; 7:30 a.m. to 4:30 p.m., Sun.                             |
| Operation Hours                          | 5:00 a.m. to 12:00 midnight, Mon – Fri; 5:00 a.m. to 3:00 a.m., Sat; 7:30 a.m. to 4:30 p.m., Sun.                             |
| Advance Notice                           | *Not necessary – Demand Response Taxi service   |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Everyone  |
| Wheelchairs/Lifts/Cots                   | No/No/No  |
| Other                                    | *See “Wheels of Independence” for their wheelchair program.   |

## MARATHON COUNTY

| <b>Transit Provider Name</b>             | <b>Wheels of Independence</b>                                  |
|--|--|
| Contact Information                      | 2703 Industrial St, Wisconsin Rapids, WI 54494<br>715-423-7818 |
| Area Served                              | State-wide (mostly Central WI)                                 |
| Consumers Served                         | Anyone, mostly Elderly and Disabled                            |
| Door-to-Door/Curb Service                | Door-through-door  |
| Fare                                     | \$15 for first 5 miles; \$1.30 for each additional mile.       |
| Office Hours                             | 7:30 a.m. to 5:00 p.m., Mon – Fri                              |
| Operation Hours                          | 24 hours   |
| Advance Notice                           | 24 hours   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Everyone   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    | Accepts Medicaid payments<br>See also: River City Cab          |

### **ADRC - Marshfield Office** (Reference only)

300 S Peach Ave, Ste 1, Marshfield, WI 54449; 715-384-8479; [adrc@adrc-cw.com](mailto:adrc@adrc-cw.com)

Langlade, Lincoln, Marathon and Wood Counties

<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>;

### **ADRC - Wausau Office** (Reference only)

2600 Stewart Ave, Ste 25, Wausau, WI 54401; 715-261-6070; [adrc@adrc-cw.com](mailto:adrc@adrc-cw.com)

Langlade, Lincoln, Marathon and Wood Counties

<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>;

### **Disability Parking Cards**

5301 Rib Mountain Dr, Wausau, WI 54401; 608-264-7447; [www.dot.wisconsin.gov/drivers/vehicles/disabled/index.htm](http://www.dot.wisconsin.gov/drivers/vehicles/disabled/index.htm)

Description: Information about Handicap Parking Cards is available at the local DMV office during office hours, via the website, or by phone via the Statewide Information Center 24 hrs./day. People may also call for information about licensing for drivers with special medical or physical conditions. To apply for a Handicap Parking Card:

- Get an application form from the DMV and have a physician fill it out
- Return it to the local DMV office with the appropriate payment
- There is a \$3 service fee for permanent cards; for temporary cards, there is a \$6 fee for one temporary card, \$12 for two temporary cards (plus the \$3 service fee).

The service fee can be avoided by mailing in application.

Eligibilities: Application signed and dated by medical personnel.

### **Disabled American Veteran Van Service**

1100 Lakeview Dr., Wausau, WI 54403; 715-848-4555 or 877-814-4668

Description: The Marathon County Transportation Program coordinates volunteer drivers for the DAV van to transport veterans to any VA Clinic in WI on an on-call basis. Services Veterans in Central Wisconsin. Riders must be ambulatory. Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling 715-346-1401. Ride is free. Veterans using this service are ineligible for VA travel reimbursement.

### **Marathon County VSO**

212 River Dr, Ste 1

Wausau, WI 54403

715-261-1141

[Scott.berger@co.marathon.wi.us](mailto:Scott.berger@co.marathon.wi.us)

### **Metro Ride Bus**

420 Plumer St, Wausau, WI 54403; 715-842-9287; [www.ci.wausau.wi.us](http://www.ci.wausau.wi.us); e-mail: [metroride@ci.wausau.wi.us](mailto:metroride@ci.wausau.wi.us)

Description: Buses run Mon – Fri in the Wausau area. The downtown Transit Center is located at 555 Jefferson St. All Metro Ride buses are equipped to accommodate wheelchairs and other mobility devices.

## MARATHON COUNTY

### **Metro Ride Paratransit**

420 Plumer St, Wausau, WI 54403; 715-842-9287; [www.ci.wausau.wi.us](http://www.ci.wausau.wi.us)

Description: Metro Ride Paratransit Service provides non-emergency, specialized transportation for people who are physically or cognitively unable to use a standard transit bus, both ambulatory and non-ambulatory user must be certified by Metro Ride. If you call Metro-Ride at 715-842-9287 by 4:30 p.m. on the prior day to your trip, a bus will pick you up at your location with-in the Metro-wide service area. Eligibilities: must have a disability which prevents use of a standard transit bus and be within ¾ mile of a bus route. Must be able to use curb-to-curb service. Application completed by applicant and verified by physician or other verifying agency, and certified by Metro Ride.

### **North Central Caravans LLC**

Serving Northern and Central Wisconsin

931 10<sup>th</sup> Ave, Antigo, WI 54409; 715-623-2229

Description: Non-emergency medical transportation. Ambulatory & wheelchair vans. Medical appointments, shopping & church transportation. We accept Family Care, Medicaid, MTM, private pay and many other insurance plans

### **Wood County Transportation Program**

630 South Central Ste 404, Marshfield, WI 54449

[www.co.wood.wi.us](http://www.co.wood.wi.us)

- Adults age 55 and older and disabled adults
- In Marshfield: bus transportation is provided Mon – Fri, 9:00 a.m. to 2:30 p.m. The bus is equipped with a wheelchair lift.
- Rural shopping trips are provided on the north end of the county (Marshfield area) on the first and third Monday of each month. The route encompasses the rural area surrounding Marshfield, including the following communities: Arpin, Auburndale, Blenker and Sherry.
- The program also offers Door-To-Door Service to riders. This service includes carrying parcels to the first entryway, when needed. Please call with your transportation request by 12 noon, Mon – Fri, the day before you need your ride to allow time to schedule your service.

## ONEIDA COUNTY

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| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

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| <b>Transit Provider Name</b>             | <b>Discab Company</b>  |
| Contact Information                      | PO Box 282, Minocqua, WI 54548<br>715-358-9843; cell 715-892-TAXI (8294)                         |
| Area Served                              | Within 20 radius of Minocqua, including Woodruff, Arbor Vitae, some Lake Tomahawk and Hazelhurst |
| Consumers Served                         | Private and Public   |
| Door-to-Door/Curb Service                | Yes/Yes  |
| Fare                                     | Start at \$10.00 (w/in 3 miles of Minocqua).   |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Sun – Tues; 8:00 am to 3:00 a.m., Wed - Sat                              |
| Operation Hours                          | 8:00 a.m. to 5:00 p.m., Sun – Tues; 8:00 am to 3:00 a.m., Wed - Sat                              |
| Advance Notice                           | The sooner the better  |
| CPR/First Aid Trained                    | Some are trained, some are not trained   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Everyone   |
| Wheelchairs/Lifts/Cots                   | No/No/No   |
| Other                                    |  |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Lakes Mobility Services</b>  |
| Contact Information                      | PO Box 36, Rhinelander, WI 54501<br>715-628-1863  |
| Area Served                              | Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.  |
| Consumers Served                         | Elderly and handicapped   |
| Door-to-Door/Curb Service                | Yes/No *They are “through-the-door” service, assisting medical staff with getting people into wheelchairs, etc. |
| Fare                                     | Set rate + mileage; self-pay, managed care  |
| Office Hours                             | 7:00 am to 6:00 pm, M-F   |
| Operation Hours                          | Same as above. After hours and weekends have additional fees  |
| Advance Notice                           | Prefer to have as much advance notice as possible.  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes   |
| Other                                    | Husband and wife team   |

**ONEIDA COUNTY**

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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| <b>Transit Provider Name</b>             | <b>Northwoods Mobility Services (NMS) – MTM provider</b>   |
| Contact Information                      | 9548 Boehm Dr, Hazelhurst, WI 54531; <a href="https://www.northwoodsmobility.com/">https://www.northwoodsmobility.com/</a><br>920-226-4315<br>Cell: 715-892-2760 |
| Area Served                              | Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.  |
| Consumers Served                         | elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation   |
| Door-to-Door/Curb Service                | Yes/Yes  |
| Fare                                     | Have contracts with Inclusa and Lakeland Care.<br>If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.                                  |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri  |
| Operation Hours                          | No rides given on Sunday   |
| Advance Notice                           | Wheelchairs – the sooner the better  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

## ONEIDA COUNTY

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| <b>Transit Provider Name</b>             | <b>Northwoods Transit Connections</b>  |
| Contact Information                      | 1831 N Stevens St, Ste. 8, PO Box 853, Rhinelander, WI 54501<br>715-420-0585, or Toll Free 844-267-4762; <a href="https://www.northwoodstransit.org/">https://www.northwoodstransit.org/</a> |
| Area Served                              | Oneida and Vilas Counties  |
| Consumers Served                         | Everyone; primarily elderly and disabled   |
| Door-to-Door/Curb Service                | No/Yes   |
| Fare                                     | Seniors, Youth and Disabled are \$1.00 within 5 miles of city; \$2.00 for general public. Add \$1.00 if outside of the 5 miles radius.   |
| Office Hours                             | 7:00 am to 5:00 pm M-F   |
| Operation Hours                          | Minocqua & Rhinelander: 7:00am – 5:00pm, M-F;<br>Eagle River: 8:00am-5:00pm, Mon & Fri; 8:00am to 2:00pm on Tues, Wed, Thurs   |
| Advance Notice                           | none   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Everybody welcome  |
| Wheelchairs/Lifts/Cots                   | Yes/no/no  |
| Other                                    |  |

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| <b>Transit Provider Name</b>             | <b>Oneida County Dept on Aging</b>   |
| Contact Information                      | Oneida Senior Center, 100 W Keenan St, Rhinelander, WI 54501;<br>715-369-6170; toll free 800-379-7499; FAX 715-369-6245;<br><a href="http://www.co.oneida.wi.gov/localgov_departments_details.asp">http://www.co.oneida.wi.gov/localgov_departments_details.asp</a> ; e-mail: <a href="mailto:doaging@co.oneida.wi.us">doaging@co.oneida.wi.us</a> |
| Area Served                              | Statewide  |
| Consumers Served                         | Age 60 + or adults 18 and older with a disability  |
| Door-to-Door/Curb Service                | Volunteer drivers  |
| Fare                                     | Driver paid IRS rate/passenger is given a % portion to pay   |
| Office Hours                             | 8:00am to 4:30pm, M-F  |
| Operation Hours                          | Flexible depending on drivers  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Medical appointments or nutrition only.  |
| Wheelchairs/Lifts/Cots                   | No   |
| Other                                    | Passenger must be able to transfer self into private vehicle. Drivers are not allowed to lift.   |

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| <b>Transit Provider Name</b>             | <b>Rapid Cab Company (Shared Ride Taxi)</b>   |
| Contact Information                      | PO Box 206, 125 W Davenport St, Rhinelander, WI 54501<br>715-365-7433                   |
| Area Served                              | Rhinelander (Three Lakes and Minocqua if feasible)                                      |
| Consumers Served                         | Public and Private  |
| Door-to-Door/Curb Service                | Yes/Yes   |
| Fare                                     | Regular: \$4.00 (within Rhinelander); Seniors and disabled: \$3.00 (within Rhinelander) |
| Office Hours                             | 8:00 a.m. to 6:00 p.m., Sun – Sat   |
| Operation Hours                          | 24 hours a day  |
| Advance Notice                           | For wheelchair accessible van, at least 2 days  |
| CPR/First Aid Trained                    | Driver of wheelchair accessible van – Yes; Other drivers – No                           |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    | Non-medical transport   |

## ONEIDA COUNTY

### Freedom Van

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

### VSO Transportation Services

1 Oneida Ave  
 POB 400  
 Rhinelander, WI 54501  
 715-369-6127  
[jdaily@co.oneida.wi.us](mailto:jdaily@co.oneida.wi.us)

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhinelander before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

| Days          | Monday and Tuesday                               | Wednesday and Thursday                        |
|---------------|--|---|
| Town Location | Rhinelanders<br>Cellar 70                        | Rhinelanders<br>Cellar 70                     |
|               | Lake Tomahawk<br>Sloan Community Center          | Monico<br>Marathon Gas Station                |
|               | Woodruff<br>Sam's Rental (Corner of Hwy 47 & 51) | Crandon<br>Courthouse                         |
|               | Arbor Vitae<br>The Store                         | Laona<br>Volunteer Fire Station               |
|               | St. Germain<br>Krist Gas Station                 | Cavour<br>Mudslingers (Corner of Hwy 8 & 139) |
|               | Eagle River<br>VFW on Hwy 70                     | Armstrong Creek<br>Maplewood Villa            |

## PEPIN COUNTY

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| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b> <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a>   |
| Contact Information                      | 2100 East 26 <sup>th</sup> St., Minneapolis, MN<br>612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476   |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | No  |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00  |
| Office Hours                             | 8am to 5 pm   |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.  |
| Advance Notice                           | Must purchase a ticket—on line or on phone  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Bus   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

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|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

## PEPIN COUNTY

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| <b>Transit Provider Name</b>             | <b>Pepin County Transportation – Volunteer Driver and Van Service</b><br><a href="http://www.co.pepin.wi.us/senior/transportation.htm">http://www.co.pepin.wi.us/senior/transportation.htm</a> |
| Contact Information                      | 740 7 <sup>th</sup> Ave W, Durand, WI 54736<br>715-672-8941  |
| Area Served                              | Pepin County   |
| Consumers Served                         | Priority given to elderly and disabled customers   |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8:30am to 4:30pm Monday - Friday   |
| Operation Hours                          | Depends when driver available  |
| Advance Notice                           | Same as above.   |
| CPR/First Aid Trained                    | Yes as to van service; no as to volunteers   |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | All  |
| Wheelchairs/Lifts/Cots                   | Yes to wheelchairs only for wheelchair van service   |
| Other                                    |  |

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>WESTCAP JUMPSTART</b> <a href="http://westcap.org/services/transportation">http://westcap.org/services/transportation</a><br>525 Second Street<br>PO Box 308<br>Glenwood City, WI 54013  |
| Contact Information          | 800-606-4271 to get application form, or apply online   |
| Area Served                  | Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.   |
| Consumers Served             | Anyone within federal poverty guidelines  |
| Office Hours                 | 8-4:30pm Mon-Fri  |
| Other                        | JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage. |

### Veterans Transportation Contacts

Veteran Service Office

James Goss, Veteran Service Officer Pepin County

PO Box 39, 740 7th Ave., West

Durand, WI 54736-0039

(715) 672-8887 FAX (715) 672-8039

Email: [pepinvso@co.pepin.wi.us](mailto:pepinvso@co.pepin.wi.us)

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility

**PIERCE COUNTY**

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| <b>Transit Provider Name</b>             | <b>Magena Taxi and Wheelchair Accessible</b> <a href="http://www.magenataxi.com">www.magenataxi.com</a>                              |
| Contact Information                      | 1222 14 <sup>th</sup> Ave E, Menomonie, WI 54751<br>715-338-9840 or 651-500-1620   |
| Area Served                              | Pierce, Dunn and St. Croix County  |
| Consumers Served                         | Persons with disabilities and public   |
| Door-to-Door/Curb Service                | Yes/Yes  |
| Fare                                     | Regular trip 2.35 per mile, 30.00+2.90/mile Mon- Fri 7am-4pm<br>40.00+2.90/mile Mon-Fri 5pm-8pm- 40.00+2.90/mile Holidays & weekends |
| Office Hours                             | 24 hours a day, 7 days a week  |
| Operation Hours                          | 24 /7  |
| Advance Notice                           | As Needed  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non- emergency   |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes  |
| OTHER                                    |  |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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| <b>Transit Provider Name</b>             | <b>Pierce County ADRC Volunteer Driver Program</b><br><a href="http://www.co.pierce.wi.us/Human%20services/ADRC.html">http://www.co.pierce.wi.us/Human%20services/ADRC.html</a>     |
| Contact Information                      | 412 W. Kinne PO Box 670, Ellsworth, WI 54011<br>715-273-6780  |
| Area Served                              | Pierce County   |
| Consumers Served                         | Elderly and persons with disabilities   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | Donation to cover mileage cost at the current IRS rate for the volunteer driver program. Will ask for a donation of that amount or what rider can afford to keep the program going. |
| Office Hours                             | 8:00am – 5:00pm Monday - Friday   |
| Operation Hours                          | With driver availability  |
| Advance Notice                           | At least 3 days in advance if possible  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Medical or other program pre-authorized trips   |
| Wheelchairs/Lifts/Cots                   | Yes/no/no   |
| Other                                    |   |

## PIERCE COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>River Falls Public Transit</b>  |
| Contact Information                      | 715-425-7878   |
| Area Served                              | Pierce and St. Croix Counties – within 5 miles of River Falls  |
| Consumers Served                         | General public, elderly (62+), disabled of all ages  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | One way fares: Elderly/disabled: \$1.50 in town, \$1.50 past city limits.<br>General public adults: \$2.75 in town. Kids 3-17: \$1.25 in town, \$1.50 out. |
| Office Hours                             | 6am to 10pm M-F; 8am to 10pm Sat.; 8 to 8 on Sun   |
| Operation Hours                          | Same as above  |
| Advance Notice                           | One hour preferred—more to be certain of a ride.   |
| CPR/First Aid Trained                    | No/no  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any reasons at all.  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    | Punch cards good for 10 rides can be purchased from our drivers.   |

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>WESTCAP JUMPSTART</b> <a href="http://westcap.org/services/transportation">http://westcap.org/services/transportation</a><br>525 Second Street<br>PO Box 308<br>Glenwood City, WI 54013  |
| Contact Information          | 715-265-4271 to get application form, or apply online at <a href="http://www.westcap.org">www.westcap.org</a>   |
| Area Served                  | Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.   |
| Consumers Served             | Anyone within federal poverty guidelines  |
| Office Hours                 | 8-4:30pm Mon-Fri  |
| Other                        | JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage. |

### Veterans Transportation Contacts

Veteran Service Office  
 Davit Till, Veteran Service Officer Pierce County  
 412 W. Kinne St., PO Box 146  
 Ellsworth, WI 54011  
 (715) 273-6753 Ex 462 FAX (715) 273-6754  
 Email: [david.till@co.pierce.wi.us](mailto:david.till@co.pierce.wi.us)

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

## POLK COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>ADRC of NW Wisconsin Transportation Program</b> <a href="http://www.adrcnwwi.org">www.adrcnwwi.org</a>                                 |
| Contact Information                      | 100 Polk County Plaza, Suite 60, Balsam lake, WI 54810<br>877-485-2372, or 715-485-8592. Call 715-485-8764 to schedule a ride.            |
| Area Served                              | Polk and Burnett County residents. Local and out of area non-emergency medical transportation.  |
| Consumers Served                         | Aging (60+) and disabled individuals of all ages  |
| Door-to-Door/Curb Service                | Yes/yes-can provide minimal assistance into vehicle   |
| Fare                                     | \$0.29/mile; 5 or more rides/month, \$0.14/mile; Veterans to Mpls VA \$30.00/trip. Mileage is calculated from the driver's home and back. |
| Office Hours                             | 8:30am-4:30pm Monday-Friday   |
| Operation Hours                          | Weekdays, weekends and holidays on a case-by-case basis   |
| Advance Notice                           | 2 business days   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Non-emergency medical appointments. Nutrition, employment, and social on case-by-case basis   |
| Wheelchairs/Lifts/Cots                   | No/no/no  |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Diversified Services, Inc. (DSI)</b> <a href="http://DSISiren.com">http://DSISiren.com</a>                             |
| Contact Information                      | P.O. Box 501, 7649 Tower Rd, Siren, WI 54872<br>715-349-5724  |
| Area Served                              | Burnett County  |
| Consumers Served                         | Elderly and persons with disabilities; rides to users of their services   |
| Door-to-Door/Curb Service                | Door to door  |
| Fare                                     | Flat rate \$10.00 /day outside the Village of Siren; 5.00/day inside Village of Siren (if not funded by county contracts) |
| Office Hours                             | 8:00am-4:00pm Monday - Friday   |
| Operation Hours                          | 8:00am-4:00pm Monday - Friday   |
| Advance Notice                           | Yes   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Transport to DSI  |
| Wheelchairs/Lifts/Cots                   | No  |
| Other                                    |   |

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|--|--|
| <b>Transit Provider Name</b>             | <b>Endeavors Adult Development Center, Inc</b><br><a href="http://www.endeavorsadc.org">www.endeavorsadc.org</a> |
| Contact Information                      | 715-485-8767<br>director@endeavorsadc.org  |
| Area Served                              | Polk, Burnett, St Croix counties   |
| Consumers Served                         | Elderly and disabled adults  |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Call for cost  |
| Office Hours                             | Mon – Fri, 8am to 4pm  |
| Operation Hours                          | Mon – Fri, 8am – 4pm; Sat –Sun (as prog.)  |
| Advance Notice                           | 3 days notice  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots                   | Yes/no/no  |
| Other                                    |  |

## POLK COUNTY

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| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Interfaith Caregivers of Polk County</b> <a href="mailto:info@interfaithpolk.org">info@interfaithpolk.org</a>       |
| Contact Information                      | P.O. Box 426, Balsam Lake, WI 54810<br>715-825-9500 <a href="http://www.interfaithpolk.org">www.interfaithpolk.org</a> |
| Area Served                              | Will go anywhere they have drivers for-including MN  |
| Consumers Served                         | Seniors (60+) and adults with disabilities   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Donations accepted   |
| Office Hours                             | 9am-4pm M-F  |
| Operation Hours                          | Any time drivers are available   |
| Advance Notice                           | The sooner the better—but have furnished rides with 24 hours notice  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non only   |
| Acceptable reasons for needing transport | Shop, medical, appointments of other types. Call to check.   |
| Wheelchairs/Lifts/Cots                   | No   |
| Other                                    | Must be able to load self  |

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|--|--|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b> <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a>  |
| Contact Information                      | 2100 East 26 <sup>th</sup> St., Minneapolis, MN<br>612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476  |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | All  |
| Door-to-Door/Curb Service                | No   |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00   |
| Office Hours                             | 8am to 5 pm  |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.   |
| Advance Notice                           | Must purchase a ticket—on line or on phone   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Bus  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes  |
| Other                                    |  |

## POLK COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>New Richmond Transport, Inc.</b>   |
| Contact Information                      | PO Box 209 New Richmond, WI 54017 In St. Croix county<br>715-246-2933 and 800-236-4650 <a href="http://www.new-richmond-transport-inc">www.new-richmond-transport-inc</a> |
| Area Served                              | Polk, St. Croix, Pierce Co.; Duluth, Superior & Wausau areas  |
| Consumers Served                         | All ages plus people needing special assistance   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour  |
| Office Hours                             | 8:00am-4:00pm Monday-Friday   |
| Operation Hours                          | Generally 5am to 5pm M-Sat; Sundays if pre-arranged   |
| Advance Notice                           | Call by noon the business day before ride is needed.  |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Mainly medical, but other reasons can be arranged for private pay   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/yes   |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Polk Co Transportation for Disabled &amp; Elderly, Inc. (Care-A-Van)</b><br><a href="http://www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40">www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40</a> |
| Contact Information                      | Polk County Office Building<br>100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810<br>877-485-2372   |
| Area Served                              | Polk and Burnett counties.  |
| Consumers Served                         | The public including disabled and elderly (55+)   |
| Door-to-Door/Curb Service                | Yes/yes. Will help to van   |
| Fare                                     | .29 cpm for med, 1.00 total for social  |
| Office Hours                             | 8:30am to 4:30 pm Monday - Friday   |
| Operation Hours                          | Call for availability   |
| Advance Notice                           | One week if possible  |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Medical and non-medical   |
| Wheelchairs/Lifts/Cots                   | Yes/no/no   |
| Other                                    |   |

## POLK COUNTY

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>WESTCAP JUMPSTART</b> <a href="http://westcap.org/services/transportation">http://westcap.org/services/transportation</a><br>525 Second Street<br>PO Box 308<br>Glenwood City, WI 54013  |
| Contact Information          | 715-265-4271 to get application form, or apply online at <a href="http://www.westcap.org">www.westcap.org</a>   |
| Area Served                  | Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.   |
| Consumers Served             | Anyone within federal poverty guidelines  |
| Office Hours                 | 8-4:30pm Mon-Fri  |
| Other                        | JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage. |

### Veterans Transportation Contacts

Polk County Veteran Service Office

Rick Gates, Polk County Veteran Service Officer  
100 Polk County Plaza, Suite 70  
Balsam Lake, WI 54810  
(715) 485-9243 FAX (715) 485-9190  
Email: [cvso@co.polk.wi.us](mailto:cvso@co.polk.wi.us)

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

## PORTAGE COUNTY

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| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

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|--|--|
| <b>Transit Provider Name</b>             | <b>Central Transportation</b>  |
| Contact Information                      | 102 6th Ave, Stevens Point, WI 54481<br>715-341-4490   |
| Area Served                              | Portage County   |
| Consumers Served                         | Adults age 60+, disabled, individuals with no other means of transportation  |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Bus and volunteer escort riders are asked to donate toward the cost of transportation services.  |
| Office Hours                             | 7:00 am to 4:00 pm, M - F  |
| Operation Hours                          |  |
| Advance Notice                           | 24 hours   |
| CPR/First Aid Trained                    | No/No  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No.  |
| Other                                    | <p><b>Volunteer Driver Escort Program:</b> rides are to be requested from the Volunteer Escort Coordinator, 1:00 pm to 3:30 pm, M-F.</p> <p><b>Grocery Shopping Bus Service (Stevens Point)</b><br/>One day a week the buses take people grocery shopping. This service is for those who have no other way to obtain groceries and need help carrying their bags</p> <p><b>Rides to Nutrition Program Senior Dining Sites</b><br/>The bus or volunteer driver picks you up at your door and returns you home after lunch. Ongoing reservations are made directly with the local Dining Site Managers.</p> <p><b>Taxi Escort Service (Stevens Point or Plover)</b><br/>People who have no other transportation are provided rides to medical appointments by Courtesy Cab or Plover Taxi - 3.50 copay</p> |

## PORTAGE COUNTY

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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|------------------------------|--|
| <b>Transit Provider Name</b> | <b>VSO</b>   |
| Contact Information          | 1516 Church St, Stevens Point, WI 54481<br>715-346-1310; Fax: 715.346.1410;<br><a href="http://www.co.portage.wi.us/department/veterans-service">http://www.co.portage.wi.us/department/veterans-service</a> |
| Office Hours                 | 7:30 am to 4:30 pm, M-F; appointments recommended  |
| Other                        | <a href="mailto:Veterans@co.portage.wi.us">Veterans@co.portage.wi.us</a>   |

**CAP Services, Inc. Work-n-Wheels Program** 1608 W River Dr, Stevens Point copy 715-343-7110  
[www.capservices.org](http://www.capservices.org)

Auto loan program for employed, income eligible individuals who need to purchase a safe and dependable vehicle.

### **Disabled American Veterans (DAV) Van**

(See ADRC)

Transportation for Veterans to VA Medical facilities

**Point Plus Transit (paratransit);** <http://stevenspoint.com/index.aspx?NID=261>

Provides rides for people in wheelchairs in Stevens Point and Whiting  
2700 Week St, Stevens Point  
715-341-4490 or 77715-341-2000

**Portage County Dept on Aging** (Dr appointments, medical needs)

715-346-1401, toll free 866-920-2525

### **Stevens Point/Plover Area Transportation**

- Stevens Point/Plover
 

|                                    |              |
|------------------------------------|--------------|
| Courtesy Cab                       | 715-342-8863 |
| 5622 County Trunk B, Stevens Point |              |
|                                    |              |
| Courtesy Carriers                  | 715-341-5599 |
| 5622 County Trunk B, Stevens Point |              |
  
- Plover
 

|  |              |
|--|--------------|
| Plover Taxi  | 715-342-1313 |
| 5622 County Trunk B, Stevens Point   |              |
| Shared-ride taxi program servicing any trips that end or originate in the Village of Plover. |              |
| Wheelchair accessible vehicles are available (with 24 hour notice.)                          |              |
  
- Stevens Point
 

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| Stevens Point Transit (bus)  | 715-341-4490 |
| & Point Plus (transportation for people with physical disabilities). This serves Stevens Point, Park Ridge & Whiting |              |

**PRICE COUNTY**

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|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Key Care Transportation</b><br>Lift-equipped vans          |
| Contact Information                      | 119 E 4th St. N, Ladysmith, WI 54848 715-532-3727             |
| Area Served                              | Rusk, Price, Ashland, Barron Counties                         |
| Consumers Served                         | MTM, INCLUSA, and self-pay                                    |
| Door-through-Door                        | Yes, on request lift van,                                     |
| Fare                                     | Call for trip quote 22.50 base for van, plus 1.95/mile loaded |
| Office Hours                             | 8:00 am-6:00pm  |
| Operation Hours                          | 24/7 based on driver availability                             |
| Advance Notice                           | 24 hr preferred   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

## PRICE COUNTY

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| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL) <a href="http://www.northcountryvil.com">www.northcountryvil.com</a></b>            |
| Contact Information                      | 800-924-1220   |
| Area Served                              | Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn   |
| Consumers Served                         | Seniors and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other-                                   |  |

|  |  |
|--|--|
| <b>Transit Provider</b>                  | <b>Price County Elderly and Disabled Transportation Program</b><br><a href="https://www.co.price.wi.us/236/Transportation">https://www.co.price.wi.us/236/Transportation</a> |
| Contact Information                      | 104 S Eyder Ave, P.O. Box 88, Phillips, WI 54555<br>715-339-2158   |
| Area Served                              | Price County   |
| Consumers Served                         | Elderly and persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Door through door  |
| Fare                                     | Mileage charged  |
| Office Hours                             | 8:00am-4:30pm Monday - Friday  |
| Operation Hours                          | 8:00am- 4:30pm Monday - Friday   |
| Advance Notice                           | 24 hours notice  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, employment   |
| Wheelchairs/Lifts/Cots                   | Yes/no/no  |
| OTHER –                                  |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Price County Park Fall and Phillips Transit</b><br><a href="https://www.co.price.wi.us/236/Transportation">https://www.co.price.wi.us/236/Transportation</a> |
| Contact Information                      | 104 S Eyder Ave, PO Box 88, Phillips, WI 54555<br>715-339-2158  |
| Area Served                              | 5 mile radius of the City of Park Falls and the City of Phillips. Routes are interconnect by Highway 13.  |
| Consumers Served                         |   |
| Door-to-Door/Curb Service                | Fixed ride (can deviate ½ mile from fixed route)  |
| Fare                                     | Call for cost   |
| Office Hours                             | 6:00am to 6:00pm, Mon - Sat   |
| Operation Hours                          | 6:00am to 6:00pm, Mon - Sat   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | BART buses  |
| Other                                    | Call for a ride, Fixed route (can deviate ½ mile from fixed route)  |

## PRICE COUNTY

### Veterans Transportation Contacts

<https://www.co.price.wi.us/245/Veterans-Service>

Price County Veteran’s Service Office  
 Tony Lueck, Veteran Service officer, Price County  
 126 Cherry St, Room 104, Phillips, WI 54555  
 715-339-2545  
 E-mail: cvso@co.price.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran’s medical facility.

### VSO Transportation Services

1 Oneida Ave  
 POB 400  
 Rhinelander, WI 54501  
 715-369-6127  
[jdaily@co.oneida.wi.us](mailto:jdaily@co.oneida.wi.us)

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhinelander before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

| Days          | Monday and Tuesday                               | Wednesday and Thursday                        |
|---------------|--|---|
| Town Location | Rhinelander<br>Cellar 70                         | Rhinelander<br>Cellar 70                      |
|               | Lake Tomahawk<br>Sloan Community Center          | Monico<br>Marathon Gas Station                |
|               | Woodruff<br>Sam’s Rental (Corner of Hwy 47 & 51) | Crandon<br>Courthouse                         |
|               | Arbor Vitae<br>The Store                         | Laona<br>Volunteer Fire Station               |
|               | St. Germain<br>Krist Gas Station                 | Cavour<br>Mudslingers (Corner of Hwy 8 & 139) |
|               |  |   |
|               | Eagle River<br>VFW on Hwy 70                     | Armstrong Creek<br>Maplewood Villa            |

## RUSK COUNTY

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>Indianhead Community Action Agency</b>  |
| Contact Information          | 715-532-1000 to get authorization form   |
| Area Served                  | Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties  |
| Consumers Served             | Anyone within federal poverty guidelines   |
| Office Hours                 | 8-4:30pm Mon-Fri   |
| Other                        | <ul style="list-style-type: none"> <li>We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store &amp; More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.</li> </ul> |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Key Care Transportation</b><br>Lift-equipped vans          |
| Contact Information                      | 119 E 4th St. N, Ladysmith, WI 54848 715-532-3727             |
| Area Served                              | Rusk, Price, Ashland, Barron Counties                         |
| Consumers Served                         | MTM, INCLUSA, and self-pay                                    |
| Door-through-Door                        | Yes, on request lift van,                                     |
| Fare                                     | Call for trip quote 22.50 base for van, plus 1.95/mile loaded |
| Office Hours                             | 8:00 am-6:00pm  |
| Operation Hours                          | 24/7 based on driver availability                             |
| Advance Notice                           | 24 hr preferred   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

## RUSK COUNTY

|   |  |
|---|--|
| <b>Transit Provider Name</b>              | <b>Rusk County Transit Commission</b><br>Driver's Escort, Volunteer Program, City and County Bus Service, Mobility Manager, Travel Trainer |
| Contact Information                       | PO Box 40, Ladysmith, WI 54848<br>715-532-1000   |
| Area Served                               | Rusk County  |
| Consumers Served                          | All  |
| Door-through-Door                         | Yes- volunteer driver program and lift van, city and county  |
| Fare                                      | \$1.50 city bus, \$3.00 County- ½ fare for 60+ and persons with disabilities   |
| Office Hours                              | 7:15am-6:00pm  |
| Operation Hours                           | 6:00am-6:00 pm city, 7:15am-8:30pm County Bus, Saturday 8-1, Sunday 8-12   |
| Advance Notice                            | 24 hours for volunteer driver program  |
| CPR/First Aid Trained                     | No/yes   |
| State Certified Vans                      | Yes- Buses   |
| Emergency/Non-emergency                   | Non-emergency  |
| Acceptable reasons for needing transport  | Any  |
| Wheelchairs/Lifts/Cots                    | Yes/No/No  |
| Other – Affordable Vehicle Repair Program | \$25 per hour labor rate- must qualify under poverty guidelines  |

### Veterans Transportation Contacts

Veteran Service Office  
 Ron Moser, Veteran Service Officer, Rusk County  
 311 Miner Ave. E, Suite C230  
 Ladysmith, WI 54848  
 (715) 532-2299 FAX (715) 532-2126  
 Email: [rmoser@ruskcountywi.us](mailto:rmoser@ruskcountywi.us)

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.+

## SAWYER COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Cindy's Taxi Service</b><br><a href="https://www.yellowpages.com/hayward-wi/mip/cindys-taxi-service-8143915">https://www.yellowpages.com/hayward-wi/mip/cindys-taxi-service-8143915</a> |
| Contact Information                      | 10955 N Airport Rd, Hayward, WI 54843<br>715-634-2989  |
| Area Served                              | Hayward and surrounding area   |
| Consumers Served                         |  |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Call for rates   |
| Office Hours                             |  |
| Operation Hours                          | Call to schedule a ride  |
| Advance Notice                           |  |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     |  |
| Emergency/Non-emergency                  |  |
| Acceptable reasons for needing transport |  |
| Wheelchairs/Lifts/Cots                   | Standard vehicle   |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1779 10 <sup>th</sup> St, Cumberland, WI 54839<br>1-800-989-7433 or 715-822-5077                 |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>Indianhead Community Action Agency</b>  |
| Contact Information          | 715-532-1000 to get authorization form   |
| Area Served                  | Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties  |
| Consumers Served             | Anyone within federal poverty guidelines   |
| Office Hours                 | 8-4:30pm Mon-Fri   |
| Other                        | <ul style="list-style-type: none"> <li>We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store &amp; More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.</li> </ul> |
|                              |  |

## SAWYER COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Key Care Transportation</b><br>Lift-equipped vans          |
| Contact Information                      | 119 E 4th St. N, Ladysmith, WI 54848 715-532-3727             |
| Area Served                              | Rusk, Price, Ashland, Barron Counties                         |
| Consumers Served                         | MTM, INCLUSA, and self-pay                                    |
| Door-through-Door                        | Yes, on request lift van,                                     |
| Fare                                     | Call for trip quote 22.50 base for van, plus 1.95/mile loaded |
| Office Hours                             | 8:00 am-6:00pm  |
| Operation Hours                          | 24/7 based on driver availability                             |
| Advance Notice                           | 24 hr preferred   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Namekagon Transit</b><br><a href="http://www.namekagontransit.com">www.namekagontransit.com</a> |
| Contact Information                      | 14760 County Road B Hayward, WI 54843<br>715-634-6633  |
| Area Served                              | Southern Bayfield, Barron, Sawyer and Washburn   |
| Consumers Served                         | General Public, senior, disabled   |
| Door-to-Door/Curb Service                | Curb to curb pick up, fixed route and deviated fixed route   |
| Fare                                     | \$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card.    |
| Office Hours                             | 8 A.M. to 4:30 P.M.  |
| Operation Hours                          | 6 A.M. to 9 P.M.   |
| Advance Notice                           | 24 hours   |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relative who can drive them.   |

## SAWYER COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL)</b> <a href="http://www.northcountryil.com">www.northcountryil.com</a>              |
| Contact Information                      | 800-924-1220   |
| Area Served                              | Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn   |
| Consumers Served                         | Seniors and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Northwest Express Shuttle</b><br><a href="http://nwtexpressshuttle.com/">http://nwtexpressshuttle.com/</a>   |
| Contact Information                      | 15954 Riversedge Dr Suite 201, Hayward, WI 54843<br>715-634-5307  |
| Area Served                              | Service between northwest WI and the Twin Cities. With scheduled and charter service from the communities of Hayward, Rice Lake, Spooner and surrounding areas. |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | Demand response   |
| Fare                                     | Call for rates  |
| Office Hours                             | 8:30 to 4:30  |
| Operation Hours                          | All hours of all days   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   |   |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Senior Resource Center</b><br><a href="http://seniorresourcecenternorth.org/">http://seniorresourcecenternorth.org/</a> |
| Contact Information                      | 715-634-3000<br>15856 E. 5th Street Hayward, WI 54843  |
| Area Served                              | Sawyer County  |
| Consumers Served                         | Age 60+ or disabled  |
| Door-to-Door/Curb Service                | Door to door   |
| Fare                                     | \$1.00 one-way during regular hours; \$2.00 before 9:00 a.m. and after 3:00 p.m.   |
| Office Hours                             | 8am to 4pm   |
| Operation Hours                          | 8am to 4pm   |
| Advance Notice                           | 24 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

## SAWYER COUNTY

### Sawyer County Veterans Office

[www.sawvercountygov.org/233/Veteran-Services](http://www.sawvercountygov.org/233/Veteran-Services)

15872 E 5<sup>th</sup> Street Hayward, WI 54843

715-634-2770

[veterans@sawvercountygov.org](mailto:veterans@sawvercountygov.org)

Trips provided from Hayward to the VA Hospital in Minneapolis

Need to be a Veteran and resident of Sawyer County.

Call to make arrangements 2 days in advance.

Centralized pick up locations.

Van not wheelchair accessible.

Ridership co-pay.

\*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

## ST. CROIX COUNTY

|  |  |
|--|--|
| Transit Provider Name                    | <b>Endeavors Adult Development Center, Inc</b><br><a href="http://www.endeavorsadc.org">www.endeavorsadc.org</a> |
| Contact Information                      | 715-485-8767<br>director@endeavorsadc.org  |
| Area Served                              | Polk, Burnett, St Croix counties   |
| Consumers Served                         | Elderly and disabled adults  |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Call for cost  |
| Office Hours                             | Mon – Fri, 8am to 4pm  |
| Operation Hours                          | Mon – Fri, 8am – 4pm; Sat –Sun (as prog.)  |
| Advance Notice                           | 3 days notice  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots                   | Yes/no/no  |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1-800-989-7433 or 715-822-5077   |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Hudson Hospital</b>  |
| Contact Information                      | 405 Stageline Road Hudson, WI 54016<br>715-531-6000 <a href="http://www.hudsonhospital.org/">http://www.hudsonhospital.org/</a> |
| Area Served                              | Within a 15 minute radius of hospital   |
| Consumers Served                         | Patients going to and from hospital   |
| Door-to-Door/Curb Service                | Yes—but will not go to door. Must be outside waiting for ride.  |
| Fare                                     | \$1.00 each way   |
| Office Hours                             | 7am to 5pm for reservations   |
| Operation Hours                          | 7:30am to 4:30pm for service  |
| Advance Notice                           | 24 hours minimum—only so many slots   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non emergency only  |
| Acceptable reasons for needing transport | Appointments at hospital  |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other –                                  |   |

**ST. CROIX COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b> <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a>  |
| Contact Information                      | 2100 East 26 <sup>th</sup> St., Minneapolis, MN<br>612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476  |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | all  |
| Door-to-Door/Curb Service                | no   |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00  |
| Office Hours                             | 8am to 5 pm  |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.   |
| Advance Notice                           | Must purchase a ticket—on line or on phone   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Bus  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | any  |
| Wheelchairs/Lifts/Cots                   | Yes  |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Magenataxi and Wheelchair Accessible</b> <a href="http://www.magenataxi.com">www.magenataxi.com</a>                                    |
| Contact Information                      | 1222 14 <sup>th</sup> Ave E<br>Menomonie, WI 54751<br>715-338-9840<br>651-500-1620  |
| Area Served                              | St Croix, Dunn, & Pierce County   |
| Consumers Served                         | People with special needs   |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Regular trip 2.35 per mile<br>30.00+2.90/mile Mon- Fri 7am-4pm<br>40.00+2.90/mile Mon-Fri 5pm-8pm-<br>40.00+2.90/mile Holidays & weekends |
| Office Hours                             | 24 hours, 7 days a week   |
| Operation Hours                          | 24 hours a day, 7 days a week   |
| Advance Notice                           | As needed   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

**ST. CROIX COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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|--|--|
| <b>Transit Provider Name</b>             | <b>New Richmond Public Transit</b>   |
| Contact Information                      | 715-246-2226   |
| Area Served                              | New Richmond, Somerset, Star Prairie   |
| Consumers Served                         | General public, elderly (62+), disabled of all ages  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | One way fares: Elderly/disabled: \$2.50 in town, additional charge past city limits.<br>General public adults: \$3.00 in town. Kids under age 2 ride free. |
| Office Hours                             | 7am to 8pm M-S; 8 to 6 on Sun  |
| Operation Hours                          | Same as above  |
| Advance Notice                           | 24 hours please  |
| CPR/First Aid Trained                    | No/no  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any reasons at all.  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    | Punch cards good for 10 rides can be purchased from our drivers.   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>New Richmond Transport, Inc.</b>   |
| Contact Information                      | PO Box 209 New Richmond, WI 54017<br>715-246-2933 and 800-236-4650 Fax 715-246-9330                             |
| Area Served                              | Polk, St. Croix, Pierce, Duluth, Superior & Wausau areas  |
| Consumers Served                         | All ages plus people needing special assistance   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour      |
| Office Hours                             | 8am-4pm M-F   |
| Operation Hours                          | Generally 5am to 5pm M-Sat; Sundays if pre-arranged   |
| Advance Notice                           | Prefer if call by noon the business day before. MA people need to call ASAP to get proper paper work completed. |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Mainly medical, but other reasons can be arranged for private pay   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/yes   |
| Other –                                  |   |

## ST. CROIX COUNTY

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| <b>Transit Provider Name</b>             | <b>River Falls Public Transit</b>  |
| Contact Information                      | 715-425-7878   |
| Area Served                              | Pierce and St. Croix Counties – within 5 miles of River Falls  |
| Consumers Served                         | General public, elderly (62+), disabled of all ages  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | One way fares: Elderly/disabled: \$1.50 in town, \$1.50 past city limits.<br>General public adults: \$2.75 in town. Kids 3-17: \$1.25 in town, \$1.50 out. |
| Office Hours                             | 6am to 10pm M-F; 8am to 10pm Sat.; 8 to 8 on Sun   |
| Operation Hours                          | Same as above  |
| Advance Notice                           | One hour preferred—more to be certain of a ride.   |
| CPR/First Aid Trained                    | No/no  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any reasons at all.  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    | Punch cards good for 10 rides can be purchased from our drivers.   |

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|--|---|
| <b>Transit Provider Name</b>             | <b>Specialized Van Transportation</b><br><a href="http://www.sccwi.us/adrc">http://www.sccwi.us/adrc</a>  |
| Contact Information                      | 715-381-4360 or 1-800-372-2333  |
| Area Served                              | Baldwin, Deer Park, Glenwood City, Hudson, New Richmond, Roberts, Somerset, Woodville in St. Croix County |
| Consumers Served                         | 60 years and older and persons with disabilities  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Yes-\$1.00  |
| Office Hours                             | 8am to 5pm  |
| Operation Hours                          | Varies according to community   |
| Advance Notice                           | 48 hours  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency only  |
| Acceptable reasons for needing transport | Nutrition, Medical, Employment, Social/Recreational within each community only                            |
| Wheelchairs/Lifts/Cots                   | Yes, depending on community   |
| Other                                    |   |

|                              |   |
|------------------------------|---|
| <b>Transit Provider Name</b> | <b>WESTCAP JUMPSTART</b> <a href="http://westcap.org/services/transportation">http://westcap.org/services/transportation</a><br>525 Second Street<br>PO Box 308<br>Glenwood City, WI 54013  |
| Contact Information          | 715-265-4271 to get application form, or apply online at <a href="http://www.westcap.org">www.westcap.org</a>   |
| Area Served                  | Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.   |
| Consumers Served             | Anyone within federal poverty guidelines  |
| Office Hours                 | 8-4:30pm Mon-Fri  |
| Other                        | JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage. |

## ST. CROIX COUNTY

### Veterans Transportation Contacts

Merlin Blaisdell  
County Govt. Ctr.  
1101 Carmichael Rd.  
Hudson, WI 54016  
(715) 386-4759 FAX (715) 386-4756  
Email: [merlinb@co.saint-croix.wi.us](mailto:merlinb@co.saint-croix.wi.us)

\*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

## TAYLOR COUNTY

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| <b>Transit Provider Name</b>             | <b>Abby Vans, Inc</b>  |
| Contact Information                      | <a href="https://www.abbyvans.com/">https://www.abbyvans.com/</a> 1115 W 4 <sup>th</sup> St, Neillsville, WI 54456<br>800-236-8438   |
| Area Served                              | Chippewa, Clark, Marathon and Lincoln counties. Services flow into Taylor County   |
| Consumers Served                         | Seniors and citizens with disabilities   |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             |  |
| Operation Hours                          | Available 24/7, call to make a request   |
| Advance Notice                           |  |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport |  |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Black River Industries, Inc</b>  |
| Contact Information                      | <a href="http://www.blackriverindustries.org/">http://www.blackriverindustries.org/</a> 650 Jenson Drive, Medford, WI 54451<br>800-361-0574 |
| Area Served                              | Taylor County   |
| Consumers Served                         | Elderly (age 55 or older), disabled (regardless of age). General public on a “space available” basis.                                       |
| Door-to-Door/Curb Service                | Fixed route and demand/response   |
| Fare                                     | Funding sources: 85.21, 53.10, ridership co-pay   |
| Office Hours                             |   |
| Operation Hours                          | 6:00 a.m. to 6:30 p.m. (excluding holidays). Weekend and holiday available with prior arrangements.   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No   |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Comfort Carriers</b>  |
| Contact Information                      | W7417 Pine Av, Medford, WI 54451<br>715-678-2030                                   |
| Area Served                              | Medford and surrounding communities  |
| Consumers Served                         | Specializes in elderly and disabled; but give rides to any Taylor County resident. |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Yes  |
| Office Hours                             |  |
| Operation Hours                          | 24/7; Call to schedule   |
| Advance Notice                           |  |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     |  |
| Emergency/Non-emergency                  |  |
| Acceptable reasons for needing transport |  |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    |  |

## TAYLOR COUNTY

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>Department of Aging;</b><br><a href="https://www.dhs.wisconsin.gov/aging/offices/taylor.htm">https://www.dhs.wisconsin.gov/aging/offices/taylor.htm</a> |
| Contact Information          | 845-B East Broadway, Medford, WI 54451<br>715-748-1491; FAX 715-748-1506 <a href="http://www.co.taylor.wi.us">www.co.taylor.wi.us</a>                      |
| Other                        | Director: Daniel Brown, 715-748-1491; nathanael.brown@co.taylor.wi.us  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Lakes Mobility Services</b>  |
| Contact Information                      | PO Box 36, Rhineland, WI 54501<br>715-628-1863  |
| Area Served                              | Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.  |
| Consumers Served                         | Elderly and handicapped   |
| Door-to-Door/Curb Service                | Yes/No *They are “through-the-door” service, assisting medical staff with getting people into wheelchairs, etc. |
| Fare                                     | Set rate + mileage; self-pay, managed care  |
| Office Hours                             | 7:00 am to 6:00 pm, M-F   |
| Operation Hours                          | Same as above. After hours and weekends have additional fees  |
| Advance Notice                           | Prefer to have as much advance notice as possible.  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes   |
| Other                                    | Husband and wife team   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Medford Taxi</b>                              |
| Contact Information                      | 120 N Main St, Medford, WI 54451<br>715-748-4200 |
| Area Served                              | Medford and surrounding communities              |
| Consumers Served                         | All  |
| Door-to-Door/Curb Service                | Demand response                                  |
| Fare                                     | Yes  |
| Office Hours                             | 7:15 a.m. to 5:15 p.m., Mon - Fri                |
| Operation Hours                          | 7:15 a.m. to 5:15 p.m., Mon - Fri                |
| Advance Notice                           | .Call for reservations                           |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     |  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport |  |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    |  |

## TAYLOR COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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|--|--|
| <b>Transit Provider Name</b>             | <b>Northwoods Mobility Services (NMS) – MTM provider</b>   |
| Contact Information                      | 9548 Boehm Dr, Hazelhurst, WI 54531; <a href="https://www.northwoodsmobility.com/">https://www.northwoodsmobility.com/</a><br>920-226-4315<br>Cell: 715-892-2760 |
| Area Served                              | Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.  |
| Consumers Served                         | elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation   |
| Door-to-Door/Curb Service                | Yes/Yes  |
| Fare                                     | Have contracts with Inclusa and Lakeland Care.<br>If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.                                  |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri  |
| Operation Hours                          | No rides given on Sunday   |
| Advance Notice                           | Wheelchairs – the sooner the better  |
| CPR/First Aid Trained                    | Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Everyone   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

## TAYLOR COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>PDQ Medical Transit LLC</b>  |
| Contact Information                      | 800 S Gibson St, Medford, WI 54451<br>715-748-2262  |
| Area Served                              | Medford and surrounding areas   |
| Consumers Served                         | Main service to seniors and citizens with disabilities, but open to all for medical transport |
| Door-to-Door/Curb Service                | Demand response   |
| Fare                                     | Funding sources: hospital funding allocations; ridership copays; insurance coverage           |
| Office Hours                             | 6-6   |
| Operation Hours                          | 24/7. Call to schedule a ride   |
| Advance Notice                           | 24 hours  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Med and non-medical   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No   |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Taylor County Aging Unit</b>   |
| Contact Information                      | 845-B East Broadway, Medford, WI 54451<br>715-748-1491<br><a href="https://dhs.wisconsin.gov/aging/offices/taylor.htm">https://dhs.wisconsin.gov/aging/offices/taylor.htm</a><br>Contact person: Nathanael Brown. E-mail: nathanael.brown@co.taylor.wi.us       |
| Area Served                              | Taylor County. The county is divided into four areas and each of these four areas is served with transportation one time a week into Medford, and two times each month to Marshfield. The County also offers transportation to Wausau, Eau Claire and Appleton. |
| Consumers Served                         | Seniors and citizens with disabilities. General public may ride on a space available basis.   |
| Door-to-Door/Curb Service                | Door-to-door demand response  |
| Fare                                     | Elderly and disabled are charged 5.00 in county, general public is 6.00. Out of county is 7.00 for elderly and disabled; general public is 8.00. Appleton rides are 10.00.  |
| Office Hours                             | 8:00-4:30 M-F   |
| Operation Hours                          | Same  |
| Advance Notice                           | At least one day before by 2:00 p.m.  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Med and non-med   |
| Wheelchairs/Lifts/Cots                   | Utilizes volunteers as well as the minibus (which is van accessible)  |
| Other                                    |   |

## TAYLOR COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Taylor County Veteran's Service</b>  |
| Contact Information                      | 224 South 2 <sup>nd</sup> St, Medford, WI 54451<br>715-748-1488<br>Jeff Hein, VSO, E-mail: <a href="mailto:jeff.hein@co.taylor.wi.us">jeff.hein@co.taylor.wi.us</a><br><a href="http://www.co.taylor.wi.us/departments/n-z/vs/">http://www.co.taylor.wi.us/departments/n-z/vs/</a>  |
| Area Served                              | Primarily Taylor County   |
| Consumers Served                         | Veterans with medical appointments in Tomah, Wisconsin Rapids, Owen, Wausau and Madison.  |
| Door-to-Door/Curb Service                | No/No   |
| Fare                                     | Free  |
| Office Hours                             | 8:30 a.m. to 4:30 p.m., Mon - Fri   |
| Operation Hours                          | As needed. No weekends  |
| Advance Notice                           | Veterans should call as soon as they have an appointment in order to have the best chance of having an open day on the schedule. First come, first served basis.  |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | No: DAV van, operated and maintained through Tomah VA Medical Center.   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Veterans to VA authorized medical appointments.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No   |
| Other                                    | From Price County they come south to Medford in Taylor County to be picked up. As we travel toward the south and west we do have several areas we pick up when we have someone scheduled such as Abbotsford, Colby and Neilsville, but these are not regular stops and would be coordinated when the veteran calls. We try to have them meet us along the route to minimize off route travel by the van. There are case by case exceptions. |

### Freedom Vans

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

## VILAS COUNTY

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|--|--|
| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |  |
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| <b>Transit Provider Name</b>             | <b>Arms of Angels Transportation;</b> <a href="http://www.armsofangelstransportation.com">www.armsofangelstransportation.com</a>   |
| Contact Information                      | 906-282-0491<br>E-mail: <a href="mailto:info@armsofangelsinc.com">info@armsofangelsinc.com</a>   |
| Area Served                              | Eastern side of Vilas County; Iron Mountain/Kingsford area   |
| Consumers Served                         | Wheel chair and handicap transportation  |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     |  |
| Office Hours                             |  |
| Operation Hours                          | 24 hour  |
| Advance Notice                           |  |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     |  |
| Emergency/Non-emergency                  |  |
| Acceptable reasons for needing transport |  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/   |
| Other                                    | Contact person: Jerry<br>Specializing in wheel chair and handicap transportation. A wide variety of transportation to local or out of town doctor's appointment, weddings, shopping or any type event, at reasonable rates. Available for distant trips. |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Lakes Mobility Services</b>  |
| Contact Information                      | PO Box 36, Rhinelander, WI 54501<br>715-628-1863  |
| Area Served                              | Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.  |
| Consumers Served                         | Elderly and handicapped   |
| Door-to-Door/Curb Service                | Yes/No *They are "through-the-door" service, assisting medical staff with getting people into wheelchairs, etc. |
| Fare                                     | Set rate + mileage; self-pay, managed care  |
| Office Hours                             | 7:00 am to 6:00 pm, M-F   |
| Operation Hours                          | Same as above. After hours and weekends have additional fees  |
| Advance Notice                           | Prefer to have as much advance notice as possible.  |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical   |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes   |
| Other                                    | Husband and wife team   |

## VILAS COUNTY

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|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>North Central Caravans LLC;</b> <a href="https://www.facebook.com/pages/North-Central-Caravans">https://www.facebook.com/pages/North-Central-Caravans</a> . MTM provider |
| Contact Information                      | N1733 Trout Rd, Antigo, 54409<br>715-623-2229   |
| Area Served                              | All of Central WI - i.e.: Antigo (main hub), Green Bay (main hub), Rhinelander, Washington Island.  |
| Consumers Served                         | All; Weight restriction 600# (including wheelchair)   |
| Door-to-Door/Curb Service                | Yes/No  |
| Fare                                     | Ambulatory: \$18.00 pick-up, first 5 miles free, then \$1.55/mi<br>Nonambulatory: \$22.00 pick-up, first 5 miles free, then \$1.75/mi                                       |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri<br>Dispatchers are available 3:30 am to 6pm.  |
| Operation Hours                          | Weekends operations are based on availability of drivers and vans.  |
| Advance Notice                           | The sooner the better. They fill up quickly.  |
| CPR/First Aid Trained                    | Yes/Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Weight restriction of 600 lbs, including wheelchairs  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No Note: they can take extra-wide wheelchairs   |
| Other                                    |   |

## VILAS COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Northwoods Mobility Services (NMS) – MTM provider</b>  |
| Contact Information                      | 9548 Boehm Dr, Hazelhust, WI 54531; <a href="https://www.northwoodsmobility.com/">https://www.northwoodsmobility.com/</a><br>920-226-4315<br>Cell: 715-892-2760 |
| Area Served                              | Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.   |
| Consumers Served                         | elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation  |
| Door-to-Door/Curb Service                | Yes/Yes   |
| Fare                                     | Have contracts with Inclusa and Lakeland Care.<br>If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.                                 |
| Office Hours                             | 8:00 a.m. to 5:00 p.m., Mon – Fri   |
| Operation Hours                          | No rides given on Sunday  |
| Advance Notice                           | Wheelchairs – the sooner the better   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Everyone  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Northwoods Transit Connections</b>  |
| Contact Information                      | 1831 N Stevens St, Ste. 8, PO Box 853, Rhinelander, WI 54501<br>715-420-0585, or Toll Free 844-267-4762; <a href="https://www.northwoodstransit.org/">https://www.northwoodstransit.org/</a> |
| Area Served                              | Oneida and Vilas Counties  |
| Consumers Served                         | Everyone; primarily elderly and disabled   |
| Door-to-Door/Curb Service                | No/Yes   |
| Fare                                     | Seniors, Youth and Disabled are \$1.00 within 5 miles of city; \$2.00 for general public. Add \$1.00 if outside of the 5 miles radius.   |
| Office Hours                             | 7:00 am to 5:00 pm M-F   |
| Operation Hours                          | Minocqua & Rhinelander: 7:00am – 5:00pm, M-F;<br>Eagle River: 8:00am-5:00pm, Mon & Fri; 8:00am to 2:00pm on Tues, Wed, Thurs   |
| Advance Notice                           | none   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | Everybody welcome  |
| Wheelchairs/Lifts/Cots                   | Yes/no/no  |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Vilas County Commission on Aging Volunteer Transportation Program</b><br><a href="https://www.dhs.wisconsin.gov/aging/offices/vilas.htm">https://www.dhs.wisconsin.gov/aging/offices/vilas.htm</a> |
| Contact Information                      | 330 Court St, Eagle River, WI 54521<br>(715) 479-3625   |
| Area Served                              | Vilas   |
| Consumers Served                         | 60+/disabled. Must be able to get in and out of a vehicle on their own  |
| Door-to-Door/Curb Service                | Yes/no  |
| Fare                                     | Donation  |
| Office Hours                             | 8:00am to 4:00pm, M-F. Closed on major holidays   |
| Operation Hours                          | 8:00am to 4:00pm, M-F. No operation on holidays   |
| Advance Notice                           | Require 48 hour notice  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No. Volunteers use their own vehicles.  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Person must be homebound, not able to drive. Medical appointments take precedence; will fit in errands when they can.   |
| Wheelchairs/Lifts/Cots                   | No/No/No  |
| Other                                    |   |

## VILAS COUNTY

### Freedom Vans

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

### Lac du Flambeau Aging and Long Term Care Program

715-588-4351

Van service within Lac du Flambeau and surrounding areas for any senior citizen or disabled person to meal site and various activities.

Call in advance.

### VSO TRANSPORTATION SERVICES

1 Oneida Ave

POB 400

Rhineland, WI 54501

715-369-6127

[jdaily@co.oneida.wi.us](mailto:jdaily@co.oneida.wi.us)

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhineland before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

| Days          | Monday and Tuesday                               | Wednesday and Thursday                        |
|---------------|--|---|
| Town Location | Rhineland<br>Cellar 70                           | Rhineland<br>Cellar 70                        |
|               | Lake Tomahawk<br>Sloan Community Center          | Monico<br>Marathon Gas Station                |
|               | Woodruff<br>Sam's Rental (Corner of Hwy 47 & 51) | Crandon<br>Courthouse                         |
|               | Arbor Vitae<br>The Store                         | Laona<br>Volunteer Fire Station               |
|               | St. Germain<br>Krist Gas Station                 | Cavour<br>Mudslingers (Corner of Hwy 8 & 139) |
|               | Eagle River<br>VFW on Hwy 70                     | Armstrong Creek<br>Maplewood Villa            |

## WASHBURN COUNTY

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|--|--|
| <b>Transit Provider Name</b>             | <b>ADRC – Washburn County: RSVP Transport</b><br><a href="http://www.co.washburn.wi.us/departments/aging-disability-resource-ctr">www.co.washburn.wi.us/departments/aging-disability-resource-ctr</a>  |
| Contact Information                      | 850 W Beaverbrook Ave, Ste 4, Spooner, WI 54801<br>715-635-4460<br>E-mail: <a href="mailto:aging@co.washburn.wi.us">aging@co.washburn.wi.us</a>  |
| Area Served                              | Washburn County residents, 60+ and residents with disabilities. Caregivers or spouse can ride along as well. Residents on Medicaid (Forward Health) and Family Care are ineligible for this service.   |
| Consumers Served                         | Services are prioritized to medical and nutrition-related rides to those who are still living in their homes. Will service all eligible Washburn County Residents within county lines and can transport to specialized medical appointments outside the county such as Rice Lake, Eau Claire, Hayward, Duluth, Rochester, and Minneapolis areas. |
| Door-to-Door/Curb Service                | Door to door, first come first serve basis   |
| Fare                                     | Call for rates   |
| Office Hours                             | Mon – Fri, normal business hours   |
| Operation Hours                          | Mon – Fri, normal business hours   |
| Advance Notice                           | 24 hour notice   |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     |  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical and nutrition primarily  |
| Wheelchairs/Lifts/Cots                   | No/No/No (1 ADA van coming Fall 2018)  |
| Other                                    |  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>B and L Medical Transport</b>                       |
| Contact Information                      | 935 Yorkshire Ave, Rice Lake, WI 54868<br>715-736-1171 |
| Area Served                              | Rice Lake and surrounding area                         |
| Consumers Served                         | Any one  |
| Door-to-Door/Curb Service                | Demand response  |
| Fare                                     | Call for fares   |
| Office Hours                             | All hours, every day                                   |
| Operation Hours                          | All hours, every day                                   |
| Advance Notice                           |  |
| CPR/First Aid Trained                    |  |
| State Certified Vans                     |  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport |  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes  |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Faith In Action</b><br><a href="http://www.fiawashburn.org">www.fiawashburn.org</a>  |
| Contact Information                      | 1790 Scribner St, Spooner, WI 54801<br>715-635-2252<br>E-mail: <a href="mailto:fiawashburn@gmail.com">fiawashburn@gmail.com</a> |
| Area Served                              | Based out of Spooner and mainly services the local area. Arrangements to further destinations can be made.                      |
| Consumers Served                         | 60 years and older  |
| Door-to-Door/Curb Service                | Door to door  |
| Fare                                     | Donations   |
| Office Hours                             | 8:00am – 1:00pm, Mon - Fri  |
| Operation Hours                          | Volunteers can provide rides seven days a week.   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | No/No/No  |
| Other                                    | Volunteer driver program, <b>mainly non-medical appointments</b>  |

## WASHBURN COUNTY

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|--|--|
| <b>Transit Provider Name</b>             | <b>Handi Lift</b> <a href="http://www.handilift.com">www.handilift.com</a>                       |
| Contact Information                      | 1779 10 <sup>th</sup> St, Cumberland, WI 54839<br>1-800-989-7433 or 715-822-5077                 |
| Area Served                              | Western WI and Mn  |
| Consumers Served                         | General public incl. elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait |
| Office Hours                             | 6:30am – 5:00pm M-F  |
| Operation Hours                          | Same but dialysis can be on Sat in certain areas.  |
| Advance Notice                           | Prefer 1-2 days  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any who can pay or gets MA   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>Indianhead Community Action Agency</b>  |
| Contact Information          | 715-532-1000 to get authorization form   |
| Area Served                  | Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties  |
| Consumers Served             | Anyone within federal poverty guidelines   |
| Office Hours                 | 8-4:30pm Mon-Fri   |
| Other                        | <ul style="list-style-type: none"> <li>We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store &amp; More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.</li> </ul> |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Key Care Transportation</b><br>Lift-equipped vans          |
| Contact Information                      | 119 E 4th St. N, Ladysmith, WI 54848 715-532-3727             |
| Area Served                              | Rusk, Price, Ashland, Barron Counties                         |
| Consumers Served                         | MTM, INCLUSA, and self-pay                                    |
| Door-through-Door                        | Yes, on request lift van,                                     |
| Fare                                     | Call for trip quote 22.50 base for van, plus 1.95/mile loaded |
| Office Hours                             | 8:00 am-6:00pm  |
| Operation Hours                          | 24/7 based on driver availability                             |
| Advance Notice                           | 24 hr preferred   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

## WASHBURN COUNTY

|                              |  |
|------------------------------|--|
| <b>Transit Provider Name</b> | <b>Namekagon Transit</b><br><a href="http://www.namekagontransit.com/">www.namekagontransit.com/</a> |
| Contact Information          | 14760 County Road B, Hayward, WI 54843<br>715-634-6633<br>e-mail: namekagontransit@gmail.com         |
| Area Served                  | Barron, Southern Bayfield, Sawyer, Washburn  |
| Consumers Served             | General Public, senior, disabled   |
| Door-to-Door/Curb Service    | Yes/yes  |
| Fare                         | \$1.00 regular fare and \$2.00 during peak times. \$.50 senior/disabled with reduced fare card.      |
| Office Hours                 | 8 A.M. to 4:30 P.M.  |
| Operation Hours              | 6 A.M. to 9 P.M.   |
| Advance Notice               | 24 hours   |
| CPR/First Aid Trained        | Yes  |
| State Certified Vans         | Yes  |
| Emergency/Non-emergency      | No/yes   |

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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

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| <b>Transit Provider Name</b>             | <b>North Country Independent Living (NCIL)</b><br><a href="http://www.northcountryvil.org">www.northcountryvil.org</a>                                   |
| Contact Information                      | 69 N 28 <sup>th</sup> , Ste 28, Superior, WI 54880<br>800-924-1220; 715-392-9118<br><a href="http://www.northcountryvil.com">www.northcountryvil.com</a> |
| Area Served                              | Ashland, Bayfield, Burnett, Douglas, Iron, Price, Sawyer and Washburn Counties   |
| Consumers Served                         | Seniors (60+) and persons with disabilities-all ages   |
| Door-to-Door/Curb Service                | Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance                           |
| Fare                                     | No charge to consumers   |
| Office Hours                             | 8:30am-5:00 pm Monday - Friday   |
| Operation Hours                          | Vouchers may be used at any time as planned by consumers enrolled  |
| Advance Notice                           | Must be enrolled to use vouchers. Phone North Country to enroll.   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, employment, education and any trip purpose selected by enrolled consumer.   |
| Wheelchairs/Lifts/Cots                   | As needed, lift-equipped may be arranged on case by case basis   |
| Other                                    |  |

## WASHBURN COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>NWT Express Shuttle</b>  |
| Contact Information                      | 715-634-5307  |
| Area Served                              | Service between northwest Wisconsin and the Twin Cities. Scheduled and charter service from communities of Hayward, Rice Lake, Spooner and surrounding areas. |
| Consumers Served                         | Every one   |
| Door-to-Door/Curb Service                |   |
| Fare                                     | Call for rates  |
| Office Hours                             | All hours of all days   |
| Operation Hours                          | All hours of all days   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   |   |
| Other                                    |   |

**Washburn County Veterans Service Office Transportation**  
[www.co.washburn.wi.us/departments/veterans-service/transportation](http://www.co.washburn.wi.us/departments/veterans-service/transportation)

Contact Person: Lisa Powers  
 1600 Co Hwy H, Spooner, WI 54801  
 715-635-4470  
 E-mail: [vets@co.washburn.wi.us](mailto:vets@co.washburn.wi.us)

\$25.00 flat rate for the trip. Costs can be waived if hardship exists.

Fixed Route to Mpls VA only  
 Monday – Friday, no holidays  
 Three pick up locations throughout the county. Can do door pickup if arranged in advance.  
 Van if first come first served basis.

Call for each ride. Try to call two working days in advance. Try to schedule A.M. appointments if possible, and schedule NO appointments after 2:00pm.

Must be a Veteran and must be independent. (Their spouse and caregiver can ride if space is available).

\*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

**WOOD COUNTY**

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|--|--|
| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | 1115 w. 4 <sup>th</sup> Street, Neillsville, WI<br>1-800-236-8438 <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a>  |
| Area Served                              | Eau Claire, Chippewa, Clark, most of Central Wisconsin   |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Accepts most managed care organizations; CMO/HMO<br>Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays. |
| Office Hours                             | 24 hours a day; 7 days a week  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Disabled American Veteran Van Service; <a href="http://www.co.wood.wi.us">www.co.wood.wi.us</a></b>                      |
| Contact Information                      | 220 3 <sup>rd</sup> Ave S, Ste 4, Wisconsin Rapids, WI 54494<br>715-421-8989  |
| Area Served                              | Central Wisconsin   |
| Consumers Served                         | Veterans going to any VA Clinic in WI   |
| Door-to-Door/Curb Service                |   |
| Fare                                     | Free  |
| Office Hours                             |   |
| Operation Hours                          |   |
| Advance Notice                           |   |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     | DAV van   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   |   |
| Other                                    | Veterans using this service are ineligible for VA travel reimbursement. Rides are filled on a first come first serve basis. |

|  |  |
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| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver and Voucher Program</b><br><a href="http://www.cilww.com">http://www.cilww.com</a>   |
| Contact Information                      | Center for Independent Living for Western Wisconsin<br>2920 Schneider Ave. E, Menomonie, WI 54751<br>800-228-3287  |
| Area Served                              | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood. |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Co-pay   |
| Office Hours                             | 8am to 4:30pm Mon-Fri – leave message after hours  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.   |
| Wheelchairs/Lifts/Cots                   | Yes/No/No  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

## WOOD COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>River City Cab</b>   |
| Contact Information                      | 2703 Industrial St, Wisconsin Rapids, WI 54494<br>715-424-4595  |
| Area Served                              | Local and out of town including, but not limited to, Kellner, Vesper, Port Edwards, Nekoosa and the Town of Rome  |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Anyone 60 and older or people with disabilities \$2.00  |
| Office Hours                             | 5:00 am to 12:00 midnight, Mon – Thurs; 5:00 am to 3 am, Fri & Sat; 7:30am to 4:30pm, Sun. Closed Holidays except Easter. Senior and Disabled discounts available.  |
| Operation Hours                          | 5:00 am to 12:00 midnight, Mon – Thurs; 5:00 am to 3 am, Fri & Sat; 7:30am to 4:30pm, Sun. Closed Holidays except Easter. Senior and Disabled discounts available.  |
| Advance Notice                           | 24 hour notice for the wheelchair vans.   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | no  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Everyone  |
| Wheelchairs/Lifts/Cots                   | Yes (2 wheelchair vans)/Yes/No  |
| Other                                    | Demand/Response Taxi<br>Shared Ride Taxi Service<br>Pre-paid tickets and punch cards are available<br>Reduced fare cards (for mental or physically disabled {permanent}), call the Cab Company and they will send out a form. |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Wheels of Independence, Inc; MTM Provider</b>  |
| Contact Information                      | 2703 Industrial St, Wisconsin Rapids, WI 54494<br>715-423-7818; 800-423-7818  |
| Area Served                              | Wisconsin Rapids is primary area; can go statewide for additional fees  |
| Consumers Served                         | Elderly and handicapped individuals statewide   |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | \$15 for first 5 miles, \$1.50 per mile after that (one-way).<br>Unloaded, out-of-town fare is \$0.80 per mile (one-way). |
| Office Hours                             | 7:30 a.m. to 5:00 p.m., Mon – Fri   |
| Operation Hours                          | By appointments only  |
| Advance Notice                           | 24 hour advance notice strongly recommended   |
| CPR/First Aid Trained                    | Yes/Yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Everyone  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/No  |
| Other                                    | Medical Assistance accepted   |

**ADRC - Marshfield Office** (Reference only)  
300 S Peach Ave, Ste 1, Marshfield, WI 54449; 715-384-8479; [adrc@adrc-cw.com](mailto:adrc@adrc-cw.com)  
Langlade, Lincoln, Marathon and Wood Counties  
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>;

**ADRC - Wausau Office** (Reference only)  
2600 Stewart Ave, Ste 25, Wausau, WI 54401; 715-261-6070; [adrc@adrc-cw.com](mailto:adrc@adrc-cw.com)  
Langlade, Lincoln, Marathon and Wood Counties  
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>

**Veteran's Service Center**  
630 S Central Ave, Marshfield, WI  
715-384-3773

## WOOD COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Wood County Transportation Program; <a href="http://www.co.wood.wi.us">www.co.wood.wi.us</a></b>   |
| Contact Information                      | 220 S 3 <sup>rd</sup> Ave Ste 4, Marshfield, WI 54449<br>715-421-8989   |
| Area Served                              | Wood County, Routes run through Nekoosa and Port Edwards to Wisconsin Rapids  |
| Consumers Served                         | Age 55+ and disabled adults   |
| Door-to-Door/Curb Service                |   |
| Fare                                     | Bus Service: Transportation provided to meal sites, grocery stores, beauty shops or medical appointments .Fees: \$1.50 one way.   |
| Office Hours                             |   |
| Operation Hours                          | Mon – Fri- Hours: 7:30 a.m. – 9:00 a.m. for fixed route client. 9:00 a.m. – 2:30 p.m. for elderly and disabled adult pick-ups 3:00 p.m. – 4:30 p.m. for fixed route client drop-offs. |
| Advance Notice                           | Call by noon the day before.  |
| CPR/First Aid Trained                    |   |
| State Certified Vans                     |   |
| Emergency/Non-emergency                  |   |
| Acceptable reasons for needing transport |   |
| Wheelchairs/Lifts/Cots                   | Bus is equipped with a wheelchair lift.   |
| Other                                    |   |

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